


Chapter 1

Strong Customer Authentication and Common and Secure Methods of Communication



**Article 8 Requirements of devices and
software linked to elements categorised as
inherence**

(1) Payment service providers shall adopt measures to mitigate the risk that the authentication elements categorised as inherence and read by access devices and software provided to the payer are uncovered by unauthorised parties. At a minimum, the payment service providers shall ensure that those access devices and software have a very low probability of an unauthorised party being authenticated as the payer.

(2) The use by the payer of those elements shall be subject to measures ensuring that those devices and the software guarantee resistance against unauthorised use of the elements through access to the devices and the software.