FINANCIAL PROMOTION (APPROVER PERMISSION) INSTRUMENT 2023

Powers exercised

- A. The Financial Conduct Authority ("the FCA") makes this instrument in the exercise of the powers and related provisions in or under the following sections of the Financial Services and Markets Act 2000 ("the Act"):
 - (1) section 55U (Applications under this Part);
 - (2) section 137A (The FCA's general rules);
 - (3) section 137R (Financial promotion rules);
 - (4) section 137T (General supplementary powers);
 - (5) section 139A (Power of the FCA to give guidance);
 - (6) section 395 (The FCA's and PRA's procedures); and
 - (7) paragraph 23 (Fees) in Part 3 (Penalties and fees) of Schedule 1ZA (The Financial Conduct Authority).
- B. The rule-making powers listed above are specified for the purpose of section 138G (Rule-making instruments) of the Act.

Commencement

C. This instrument comes into force on 6 November 2023.

Amendments to the Handbook

D. The modules of the FCA's Handbook of rules and guidance listed in column (1) below are amended in accordance with the Annexes to this instrument listed in column (2) below:

(1)	(2)
Glossary of definitions	Annex A
Fees manual (FEES)	Annex B
Conduct of Business sourcebook (COBS)	Annex C
Insurance: Conduct of Business sourcebook (ICOBS)	Annex D
Mortgages and Home Finance: Conduct of Business sourcebook	Annex E
(MCOB)	
Banking: Conduct of Business sourcebook (BCOBS)	Annex F
Claims Management: Conduct of Business sourcebook (CMCOB)	Annex G
Funeral Plan: Conduct of Business sourcebook (FPCOB)	Annex H
Supervision manual (SUP)	Annex I
Decision Procedure and Penalties manual (DEPP)	Annex J
Consumer Credit sourcebook (CONC)	Annex K

E. The FCA confirms and remakes in the Glossary of definitions the defined expression 'Act'.

Amendments to material outside the Handbook

F. The Perimeter Guidance manual (PERG) is amended in accordance with Annex L to this instrument.

Notes

G. In the Annexes to this instrument, the "notes" (indicated by "**Note:**" and "*Editor's note:*") are included for the convenience of readers but do not form part of the legislative text.

Citation

H. This instrument may be cited as the Financial Promotion (Approver Permission) Instrument 2023.

By order of the Board 26 October 2023

Annex A

Amendments to the Glossary of definitions

In this Annex, all of the text is new and is not underlined.

Insert the following new definitions in the appropriate alphabetical position.

approver permission a permission given by the FCA following determination of a firm's

application under section 55NA of the *Act*, which entitles that *firm* to *approve* certain *financial promotions* for the purposes of section 21 of the *Act*, whether generally or subject to terms set by the *FCA*.

approver permission exemption

an exemption from the *approver permission requirement*, provided under the *Financial Promotion Requirement Exemption*

Regulations, which enables a firm to approve a financial promotion

in prescribed circumstances without the need for approver

permission.

approver permission requirement

the general requirement imposed on a *firm* by section 55NA(1) of the *Act* not to *approve* (or purport to *approve*) the content of a *financial promotion* for the purposes of section 21 of the *Act*

without approver permission.

Financial Promotion Requirement

Requirement Exemption Regulations

notifiable concern

the Financial Services and Markets Act 2000 (Exemptions from Financial Promotion General Requirement) Regulations 2023 (SI 2023/966).

has the meaning in *SUP* 16.31.7R.

permitted approver in relation to a financial promotion, a firm that is entitled to approve

that *financial promotion* under the terms of its *approver permission* or because it benefits from the transitional provision in regulation 3 of the Financial Services and Markets Act 2023 (Commencement No. 2 and Transitional Provisions) Regulations 2023 (SI 2023/936).

Annex B

Amendments to the Fees manual (FEES)

In this Annex, underlining indicates new text.

3 **Application, Notification and Vetting Fees** 3.2 **Obligation to pay fees** Method of payment

3.2.5 G (1) (a) The appropriate authorisation or registration fee is an integral part of an application for, or an application for a variation of, a Part 4A permission or approver permission, authorisation, registration or variation under the Payment Services Regulations or the Electronic Money Regulations, registration under article 8(1) of the MCD Order, authorisation under regulation 7 of the DRS Regulations or verification under regulation 8 of the DRS Regulations or notification or registration under the AIFMD UK regulation, registration or certification under the CRA Regulation, registration or recognition under EMIR or the Securities Financing Transactions Regulation, or registration under the Securitisation Regulation.

. . .

3.2.7 R Table of application, notification, vetting and other fees payable to the FCA

Part 1A: Application, notification and vetting fees				
(1) Fee payer	(2) Fee payable (£) by reference to the pricing category in <i>FEES</i> 3 Annex 1AR.	Due date		
(e) Any applicant	Pricing category	As specified in FEES 3		

making an application set out in <i>FEES</i> 3 Annex 14R - Other FCA application fees:	applicable to the application set out in FEES 3 Annex 14R	Annex 14R
(xi) an application for authorisation as a <i>third</i> party verifier;		
(xii) an application for, to vary or cancel an approver permission.		
•••		

. . .

3 Annex Other FCA application fees 14R

	Application type			Pricing category in FEES 3 Annex 1AR	Due date
(8)	(a)	appr	section 55NA(3)(a) of the Act (where that application is made by an	<u>5</u>	On the date the application is made
		(ii)	authorised person); or section 55NA(3)(b) of the Act (where that application is made by an	In respect of both the application for Part 4A permission and	
			applicant for Part 4A permission that has yet to be determined).	the application for approver permission, one fee is payable being the higher of:	

 		•			
			<u>(i)</u>	<u>5; and</u>	
			(ii)	the tariff applicable to the application for Part 4A permission set out in FEES 3 Annex 1AR.	
<u>(b)</u>	An application to vary an approver permission already granted under section 55NA of the Act, by way of an extension to the scope of that permission for the purposes of section 55NA(5)(a) of the Act.		50%	<u>of 5</u>	
<u>(c)</u>	An application to: (i) vary an approver permission by way of a reduction in the scope of that permission; or		No c	<u>harge</u>	
	<u>(ii)</u>	cancel an approver permission.			
		ne purposes of on 55NA(5)(a) of act.			

Annex C

Amendments to the Conduct of Business sourcebook (COBS)

In this Annex, underlining indicates new text and striking through indicates deleted text.

4 Communicating with clients, including financial promotions
...

4.10 Approving and confirming compliance of financial promotions

• • •

Approving financial promotions

4.10.1A G ...

- 4.10.1B G (1) The effect of section 55NA of the *Act* is that, with effect from 7

 February 2024, a *firm* is unable to *approve* a *financial promotion* unless:
 - (a) the firm is a permitted approver in relation to the financial promotion; or
 - (b) an approver permission exemption applies.
 - (2) SUP 6A contains guidance on applying for approver permission.
 - (3) The requirements in this section that apply to a *firm* after it has approved a financial promotion continue to apply even where the firm ceases to be entitled to approve that financial promotion, for example because it ceases to be a permitted approver in respect of that financial promotion. This includes the requirement to monitor continuing compliance of the financial promotion. In such a scenario, if the firm became aware that the financial promotion no longer complied with the financial promotion rules, it could withdraw its approval but could not approve amendments to the financial promotion.

. . .

Relying on another firm's confirmation of compliance

- 4.10.10 R (1) A firm (A) will not contravene any of the financial promotion rules if it communicates a financial promotion which has been produced by another person and:
 - (a) A takes reasonable care to establish that another *firm* (B) has confirmed that the *financial promotion* complies with the *financial promotion rules*;

- (b) A takes reasonable care to establish that it *communicates* the *financial promotion* only to recipients of the type for whom it was intended at the time B carried out the confirmation exercise; and
- (c) so far as A is, or ought reasonably to be, aware:
 - (i) the *financial promotion* has not ceased to be fair, clear and not misleading since that time; and
 - (ii) B has not withdrawn the financial promotion; and
- (d) A takes reasonable care to establish that B did not breach the approver permission requirement in the context of confirming compliance.

...

...

Annex D

Amendments to the Insurance: Conduct of Business sourcebook (ICOBS)

In this Annex, underlining indicates new text.

2	Gen	eral ma	atters
•••			
2.2	Con	nmunic	ations to clients and financial promotions
	App	roving f	inancial promotions
2.2.3	R	•••	
<u>2.2.3A</u>	<u>G</u>	<u>(1)</u>	The effect of section 55NA of the <i>Act</i> is that, with effect from 7 February 2024, a <i>firm</i> is unable to <i>approve</i> a <i>financial promotion</i> unless:
			(a) the firm is a permitted approver in relation to the financial promotion; or
			(b) an approver permission exemption applies.
		<u>(2)</u>	SUP 6A contains guidance on applying for approver permission.

Annex E

Amendments to the Mortgages and Home Finance: Conduct of Business sourcebook (MCOB)

In this Annex, underlining indicates new text and striking through indicates deleted text.

3A	Financial promotions and communications with customers				
3A.1	Application and purpose				
	Othe	r releva	nt handl	200k rules <u>provisions</u>	
3A.1.11	G	•••			
<u>3A.1.11</u> <u>A</u>	<u>G</u>	<u>(1)</u>	Firms are also reminded that the effect of section 55NA of the Act is that, with effect from 7 February 2024, a firm is unable to approve a financial promotion unless:		
			<u>(a)</u>	the firm is a permitted approver in relation to the financial promotion; or	
			<u>(b)</u>	an approver permission exemption applies.	

SUP 6A contains guidance on applying for approver permission.

• • •

<u>(2)</u>

Annex F

Amendments to the Banking: Conduct of Business sourcebook (BCOBS)

In this Annex, underlining indicates new text.

2	Con	Communications and financial promotions		
2.1	Purj	pose an	d Application: Who and what?	
2.1.4	G			
	App	roving f	inancial promotions: permission	
<u>2.1.5</u>	<u>G</u>	<u>(1)</u>	The effect of section 55NA of the <i>Act</i> is that, with effect from 7 February 2024, a <i>firm</i> is unable to <i>approve</i> a <i>financial promotion</i> unless:	
			(a) the firm is a permitted approver in relation to the financial promotion; or	
			(b) an approver permission exemption applies.	
		<u>(2)</u>	SUP 6A contains guidance on applying for approver permission.	

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Annex G

Amendments to the Claims Management: Conduct of Business sourcebook (CMCOB)

In this Annex, underlining indicates new text.

3 Financial promotions, and communications with customers

3.2 Financial promotions and communications – general standards

The fair, clear and not misleading rule

- 3.2.1 R ...
- 3.2.1A G (1) The effect of section 55NA of the *Act* is that, with effect from 7

 February 2024, a *firm* is unable to *approve* a *financial promotion* unless:
 - (a) the firm is a permitted approver in relation to the financial promotion; or
 - (b) an approver permission exemption applies.
 - (2) SUP 6A contains guidance on applying for approver permission.

. . .

...

Annex H

Amendments to the Funeral Plan: Conduct of Business sourcebook (FPCOB)

In this Annex, underlining indicates new text.

4 **Communications and financial promotions** 4.2 Communications and financial promotions: the obligations Approving financial promotions 4.2.9 R The effect of section 55NA of the Act is that, with effect from 7 4.2.9A <u>G</u> <u>(1)</u> February 2024, a firm is unable to approve a financial promotion unless: the firm is a permitted approver in relation to the financial <u>(a)</u> promotion; or (b) an approver permission exemption applies. <u>(2)</u> SUP 6A contains guidance on applying for approver permission.

Annex I

Amendments to the Supervision manual (SUP)

In this Annex, underlining indicates new text and striking through indicates deleted text, unless otherwise stated.

Insert the following new chapter, SUP 6A, after SUP 6 (Applications to vary and cancel Part 4A permission and to impose, vary or cancel requirements). The text is not underlined.

6A Permission to approve financial promotions

6A.1 Application and purpose

Application

- 6A.1.1 G This chapter applies to a *firm*:
 - (1) that wishes to apply to the FCA for approver permission; or
 - (2) with approver permission.
- 6A.1.2 G This chapter will also be of interest to a *person* who is applying, or is considering applying, for *Part 4A permission* and who may also wish to apply for *approver permission*.

Purpose

- 6A.1.3 G Under sections 21(2A) and 55NA of the *Act*, with effect from 7 February 2024, a *firm* is unable to *approve* a *financial promotion* for the purposes of section 21 of the *Act* unless:
 - (1) the *firm* has obtained *approver permission* entitling it to *approve* that *financial promotion*; or
 - (2) an approver permission exemption applies.
- 6A.1.4 G A *firm* that *approves*, or purports to *approve*, a *financial promotion* other than:
 - (1) in accordance with the terms of its *approver permission*, if it has such a permission; or
 - (2) within the scope of an approver permission exemption,

is taken to have contravened a requirement imposed on the *firm* under the *Act*.

[Note: section 55NA(2) and (11) of the Act]

6A.1.5 G This chapter explains how:

- (1) a *firm* can apply for *approver permission*;
- (2) a *firm* with *approver permission* can apply to the *FCA* to vary the terms of that *approver permission* or to cancel it; and
- (3) the FCA assesses and determines those applications.
- 6A.1.6 G This chapter also outlines the *FCA*'s power, on its own initiative, to vary the terms of a *firm*'s approver permission or to cancel it.
- 6A.1.7 G This chapter also includes a *rule* that requires a *firm* to keep the *FCA* informed of its plans to *approve financial promotions* of *investments* subject to marketing restrictions (*SUP* 6A.2.19R).

Interaction with other powers

6A.1.8 G Apart from the FCA's power to grant, vary or cancel approver permission, section 55NA(12) of the Act confirms that the FCA may exercise other powers under the Act to restrict a firm's ability to approve financial promotions beyond the restriction imposed by section 55NA. For example, the FCA may exercise its power to impose requirements under section 55L of the Act to restrict a firm's ability to approve financial promotions for which it would not otherwise require approver permission (see SUP 6.3 and SUP 7).

6A.2 Applications relating to approver permission

Applying for approver permission

- 6A.2.1 G (1) The following *persons* may apply to the *FCA* for the grant of *approver permission*:
 - (a) a firm; or
 - (b) a *person* whose application for *Part 4A permission* has yet to be determined.
 - (2) In the case of an applicant for *Part 4A permission*, the *FCA* is likely to consider the application for *approver permission* alongside the application for *Part 4A permission*.

Determination of applications for approver permission

- 6A.2.2 G (1) The FCA may grant approver permission to a firm enabling it to approve:
 - (a) any financial promotions; or
 - (b) only certain financial promotions.
 - (2) In relation to (1)(b), the *FCA* may grant *approver permission* subject to any terms the *FCA* considers appropriate. This may, in particular,

- provide for the *approver permission* to cover only *financial promotions* relating to certain kinds of *controlled investment*.
- (3) Where the FCA grants approver permission only in relation to certain financial promotions this may be:
 - (a) in accordance with the *firm's* own application; or
 - (b) because the *FCA* determines that it is appropriate to grant *approver permission* on terms which are different to those applied for.

[**Note**: section 55NA(4) of the *Act*]

6A.2.3 G If the FCA grants or varies approver permission, the FCA will set out the terms on which the permission is granted, in particular, by describing what kinds of financial promotion the firm is entitled to approve and any conditions applicable to the exercise of the approver permission.

[**Note**: section 55NA(6) of the *Act*]

- 6A.2.4 G (1) The FCA may refuse to grant an application for approver permission under section 55NA of the Act, or refuse an application to vary or cancel an existing approver permission, if it appears to the FCA that it is desirable to do so in order to advance one or more of its operational objectives.
 - (2) The FCA can only grant an application for approver permission made by an applicant for Part 4A permission if the applicant obtains authorisation.

[**Note**: section 55NA(7) of the *Act*]

- 6A.2.5 G The FCA will assess an application for approver permission by reference to its operational objectives. In making this assessment, the FCA is likely to have particular regard to:
 - (1) the applicant's systems, controls and resources (including relevant personnel) relating to the *approval* of *financial promotions*;
 - (2) the competence and expertise of relevant individuals;
 - (3) the applicant's processes (or intended processes) for *approving* financial promotions; and
 - (4) the applicant's readiness to comply with the relevant *financial promotion rules*.

[**Note**: for the *FCA*'s guidance on approving financial promotions see: https://www.fca.org.uk/firms/financial-promotions-and-adverts/approving-financial-promotions]

Applicant's competence and expertise to approve financial promotions

- 6A.2.6 G (1) The FCA ordinarily expects to grant permission only to approve financial promotions relating to controlled investments (or, where relevant, controlled claims management activity) of a kind in relation to which the applicant can demonstrate that it has appropriate competence and expertise to assess compliance with the applicable financial promotion rules.
 - (2) In assessing an applicant's expertise in (1), the *FCA* will have regard, among other factors, to the *regulated activities* for which the applicant has applied for, or for which the applicant has, *Part 4A permission*.
- 6A.2.7 G (1) The FCA expects a person applying for approver permission to apply only for permission to approve financial promotions:
 - (a) of a kind which the *person* anticipates they will, in fact, assess for the purposes of giving, or refusing to give, *approval* (if *approver permission* is granted); and
 - (b) relating to *controlled investments* (or, where relevant, *controlled claims management activity*) of a kind in relation to which the *person* reasonably believes they have appropriate competence and expertise to assess compliance with the applicable *financial promotion rules*.
 - (2) In accordance with (1), the *FCA* discourages applicants from applying for blanket *approver permission* in respect of *financial promotions* generally.

Preparing for an application

- 6A.2.8 G A *firm* that intends to apply for:
 - (1) approver permission;
 - (2) a variation of its approver permission; or
 - (3) cancellation of its approver permission,

should, consistent with *Principle* 11 (Relations with regulators), discuss its plans with its supervisory contact at the *FCA* as early as possible before making an application. These discussions will help the *FCA* and the *firm* to agree the correct approach for the *firm*'s application.

Making an application

6A.2.9 D (1) A *firm* wishing to apply for *approver permission*, or for a variation or cancellation of its *approver permission*, must apply online using the relevant form specified on the *online notification and*

application system.

- (2) Until the application has been determined, a *firm* which submits an application must inform the *FCA* of any significant change to the information given in the application immediately after it becomes aware of the change.
- (3) If the *online notification and application system* fails and online submission is unavailable for 24 hours or more, until such time as facilities for online submission are restored, a *firm* must submit the relevant form in *SUP* 6 Annex 5D in the way set out in *SUP* 15.7.4R to *SUP* 15.7.9G (Form and method of notification).
- 6A.2.10 G (1) If the *online notification and application system* fails and online submission is unavailable for 24 hours or more, the *FCA* will endeavour to publish a notice on its website confirming that online submission is unavailable and that the alternative methods of submission set out in *SUP* 15.7.4R to *SUP* 15.7.9G (Form and method of notification) should be used.
 - (2) Where *SUP* 6A.2.9D(3) applies to a *firm*, *GEN* 1.3.2R (Emergency) does not apply.
- 6A.2.11 G An applicant for *Part 4A permission* that also wishes to apply for *approver permission* should refer to the *FCA's* website for information on how to make this application.
- 6A.2.12 G As soon as possible after receipt of an application for *approver permission*, the *FCA* will advise the applicant of any additional information which is required as part of its application. The amount of information required will vary depending on the type of *financial promotions* in relation to which the applicant is seeking *approver permission* and the related risk profile of the application.
- 6A.2.13 G The fees payable by a *person* applying for *approver permission*, or an extension of *approver permission*, are set out in *FEES* 3 Annex 14R.

How long will an application take?

- 6A.2.14 G (1) Under section 55V(1) of the *Act* (Determination of applications), the *FCA* has 6 months to consider a completed application from the date of receipt.
 - (2) If the *FCA* receives an application which is incomplete (that is, if information or a document required as part of the application is not provided), section 55V(2) of the *Act* requires the *FCA* to determine that incomplete application within 12 months of the initial receipt of the application.
 - (3) If the FCA fails to determine an application within the time period specified in section 55V of the Act, this does not mean that approver

permission is deemed to be granted.

How will an application be determined?

- 6A.2.15 G (1) A decision to grant an application will be taken by appropriately experienced staff at the FCA. However, if the staff dealing with the application recommend that a firm's application for approver permission, or for a variation of its approver permission, be either refused or granted on terms other than those applied for, the decision will be subject to the FCA's formal decision-making process.
 - (2) *DEPP* gives *guidance* on the *FCA*'s decision-making procedures, including the procedures it will follow if it proposes to refuse an application for *approver permission* either in whole or in part.

Consultation with other regulators

- 6A.2.16 G Before granting *approver permission*, or varying or cancelling a *firm's* approver permission in response to an application under section 55NA of the *Act*, the *FCA* will consult:
 - (1) the *PRA*, if the applicant is a *person*:
 - (a) who is, or on the granting of an application for *Part 4A* permission will be, a *PRA-authorised person*; or
 - (b) who is a member of a *group* which includes a *PRA-authorised person*;
 - (2) the Gibraltar regulator, if the applicant or *firm* is a Gibraltar-based person (in each case within the meaning of Schedule 2A of the *Act*).

[Note: section 55NA(9) and (10) of the Act]

Threshold conditions

6A.2.17 G In granting *approver permission*, the *FCA* is required by section 55B(3) of the *Act* to ensure that the applicant or *firm* satisfies, and will continue to satisfy, the *threshold conditions* for which the *FCA* is responsible in relation to all the *regulated activities* for which the applicant or *firm* has, or will have, *Part 4A permission*.

Approvals of financial promotions of investments subject to marketing restrictions

- 6A.2.18 G (1) A *firm* that applies for permission to *approve financial promotions* relating to certain types of *investment* will be asked whether it expects to *approve financial promotions* relating to:
 - (a) restricted mass market investments; and

- (b) *non-mass market investments.*
- (2) Reference to these categories of *investment* subject to marketing restrictions is unlikely to form part of a *firm's approver permission*.
- (3) Nevertheless, the FCA expects firms to keep it informed of changes to their plans to approve financial promotions relating to restricted mass market investments and non-mass market investments.
- 6A.2.19 R (1) A firm must give the FCA:
 - (a) reasonable advance notice if it intends to begin approving financial promotions relating to restricted mass market investments or non-mass market investments for the first time; or
 - (b) notice if it ceases approving financial promotions relating to restricted mass market investments or non-mass market investments.
 - (2) A notification in accordance with (1) must be made in the manner set out in *SUP* 15.7.

6A.3 FCA's own-initiative power

- 6A.3.1 G Where the FCA grants approver permission to a firm under section 55NA of the Act, the FCA may vary the terms of that permission, or cancel it:
 - (1) on the application of the *firm* to whom it was given; or
 - (2) on the FCA's own initiative, if it appears to the FCA that:
 - (a) the *firm* has failed, during a period of at least 12 months, to give, or to refuse to give, any *approvals* in accordance with its *approver permission*. In practice, this might arise where:
 - (i) the *firm* does not appear to have assessed any *financial promotions* for the purposes of potential *approval* for a period of at least 12 months; or
 - (ii) the *firm* has only *approved* (or refused to *approve*) *financial promotions* of a substantially narrower description than the kinds for which it has *approver permission*; or
 - (b) it is desirable to do so in order to advance one or more of its *operational objectives*.

[**Note**: section 55NA(8) of the *Act*]

6A.3.2 G In deciding whether to vary or cancel a *firm's approver permission* on its own initiative, the *FCA* will take into account all relevant factors in relation

to the *firm*'s business. This may include its business model, the commercial environment and any legitimate explanation for the manner in which the *firm* has used its *approver permission* or for its failure to use its *approver permission*.

- 6A.3.3 G (1) The FCA will consult the PRA before varying or cancelling, on the FCA's own initiative, the terms of the approver permission of a PRA-authorised person or a member of a group which includes a PRA-authorised person.
 - (2) Where the *FCA* varies the terms of, or cancels, the *approver permission* of a Gibraltar-based person on its own initiative, the *FCA* is not obliged to consult with the Gibraltar regulator but the *FCA* will inform the Gibraltar regulator in writing of the variation or cancellation.

[Note: section 55NA(9) and (10) of the *Act*]

- 6A.3.4 G (1) If the FCA exercises its power to vary the terms of a firm's approver permission on its own initiative, it will do so by issuing a supervisory notice.
 - (2) If the *FCA* proposes to cancel a *firm's approver permission* on its own initiative, it will give the *firm* a *warning notice* and, where the *FCA* decides to cancel, it will give the *firm* a *decision notice*.
 - (3) The procedure that will be followed in each case is set out in *DEPP* 2.
- 6A.3.5 G A *firm* has a right of referral to the *Tribunal* in respect of the *FCA* exercising its power to vary or cancel a *firm's approver permission* on its own initiative.

Amend the following text as shown.

16 Reporting requirements

16.1 Application

. . .

16.1.3 R Application of different sections of SUP 16 (excluding SUP 16.13, SUP 16.15, SUP 16.22 and SUP 16.26)

(1) Section(s)	(2) Categories of firm to which section applies	(3) Applicable rules and guidance

SUP 16.28		
	to the extent that the <i>firm</i> and its business falls within the scope of <i>SUP</i> 16.28.8R.	
SUP 16.29	A MIFIDPRU investment firm other than in the circumstances specified in SUP 16.29.1R.	Entire section
SUP 16.30	[to follow]	
<u>SUP 16.31</u>	A firm with approver permission.	Entire section

..

16.3 General provisions on reporting

. . .

Structure of the chapter

16.3.2 G This chapter has been split into the following sections, covering:

...

- (22) value measures data reporting (SUP 16.27); and
- (23) Home <u>home</u> insurance and motor insurance pricing reporting (SUP 16.28);
- (24) MIFIDPRU remuneration reporting (SUP 16.29);
- (25) [to follow]
- (26) financial promotion approval reporting (SUP 16.31).

. . .

Insert the following new section, SUP 16.31, after SUP 16.30 (Baseline Financial Resilience Report). The text is not underlined.

[Editor's note: SUP 16.30 is inserted by FCA 2023/17 and comes into force on 1 January 2024.]

16.31 Financial promotion approval reporting

Application - who?

16.31.1 R This section applies to a *firm* (including a *Gibraltar-based firm*) with approver permission.

Application – what?

- 16.31.2 R This section applies to a *firm* in relation to its *approval* of *financial promotions* for which it requires *approver permission*.
- 16.31.3 G The effect of SUP 16.31.2R is that the rules in this section do not:
 - (1) apply in relation to any *financial promotions* which a *firm approves* within the scope of an *approver permission exemption*;
 - (2) require a *firm* to notify, or include within a bi-annual report details of, such *financial promotions*.

Purpose

- 16.31.4 G (1) The effect of section 55NA of the *Act* is that, with effect from 7 February 2024, a *firm* is unable to *approve* a *financial promotion* unless:
 - (a) the *firm* is a *permitted approver* in relation to the *financial promotion*; or
 - (b) an approver permission exemption applies.
 - (2) The *rules* in this section impose requirements on *firms* with *approver permission* to provide the *FCA* with information about their *approval* of *financial promotions* (other than in reliance on an *approver permission exemption*).
 - (3) The purpose of these requirements is to enable the *FCA* to:
 - (a) effectively monitor the compliance of approved financial promotions with its financial promotion rules;
 - (b) identify where *firms* which have *approved financial promotions approve* amendments to, or withdraw *approvals* of, *financial promotions* for reasons which might give rise to a risk of harm to *consumers*; and
 - (c) identify any emerging risks to *consumers*.
 - (4) The *rules* in this section include requirements to:
 - (a) notify the FCA in a timely manner of each:

- (i) approval of a financial promotion relating to a qualifying cryptoasset or non-mass market investment; or
- (ii) amendment or withdrawal of a prior *approval* of any *financial promotion* by reason of a *notifiable concern*; and
- (b) provide a report to the *FCA* on a 6-monthly basis relating to the *firm's* activity of *approving financial promotions*.

Approval notification requirement

- 16.31.5 R (1) A *firm* must submit the information in (3) to the *FCA* within 7 *days* of *approving* a *financial promotion* relating to:
 - (a) a qualifying cryptoasset; or
 - (b) a non-mass market investment.
 - (2) A *firm* must submit the information in (3)(a) to the *FCA* within 7 *days* of:
 - (a) approving amendments to a financial promotion made because of a notifiable concern; or
 - (b) withdrawing *approval* of a *financial promotion* because of a *notifiable concern*.
 - (3) The information is:
 - (a) the information in the table at SUP 16.31.6R; and
 - (b) a copy of each of the communications comprising the *financial promotion* (see *SUP* 16.31.12G(1)) that is the subject of the *financial promotion*.
- 16.31.6 R This is the table referred to in *SUP* 16.31.5R.

	Approving a financial promotion	Approving amendments to a financial promotion	Withdrawing approval of a financial promotion	
(1)	The reason for making the notification.			
(2)		The reference number for any previous notification submitted pursuant to <i>SUP</i> 16.31.5R relating to the <i>approval</i> of the <i>financial promotion</i> .		

(3)	The name of the <i>controlled investment</i> (or <i>person</i> engaging in <i>controlled claims management activity</i>) to which the <i>financial promotion</i> relates.				
(4)	The kind of <i>investment</i> (or <i>controlled claims management activity</i>) to which the <i>financial promotion</i> relates (selected from the list in <i>SUP</i> 16 Annex 55R).				
(5)	is subject to a restrict	•	the financial promotion a restricted mass market		
(6)		uthorised person or person of the financial promoti	sons who has or have son for which approval is		
(7)	business from a place	prised person or persons e of business outside the n which that business is	UK and, if so, the		
(8)	Where the <i>unauthorised person</i> or <i>persons</i> in (6) is or are <i>bodies corporate</i> , their Companies House number(s) (or international equivalent(s)).				
(9)	Where the <i>financial promotion</i> may be addressed to, or disseminated in such a way that it is likely to be received by, <i>retail clients</i> and where relevant:				
	(a) the size, or potential size, of the offer (expressed in sterling); and (b) the maximum rate of return included in the <i>financial promotion</i> (expressed as a percentage).				
(10)	The date of the appro	oval.	The date of the withdrawal of the approval.		
(11)	The date on which the financial promotion was first approved.				
(12)	The medium (or media) by which the <i>financial</i> promotion will, or is intended to, be communicated.	The medium (or media) by which the amended <i>financial</i> promotion will, or is intended to, be communicated.	The medium (or media) in relation to which approval of the financial promotion has been withdrawn.		
(13)		The reason(s) for the amendments to the financial promotion.	The reason(s) for the withdrawal of the approval.		

Definition of notifiable concern

- 16.31.7 R A notifiable concern is a concern:
 - (1) that an element of an *approved financial promotion* risks causing harm to *consumers*; or
 - (2) relating to the integrity or propriety of an *unauthorised person* or *persons* for whom a *firm* has *approved* a *financial promotion*.
- 16.31.8 G (1) A notifiable concern may arise, for example, where a *firm* that has approved a *financial promotion*:
 - (a) becomes aware that the *financial promotion* does not comply, or no longer complies, with applicable *financial promotion* rules such that it risks causing harm to consumers; or
 - (b) receives information which suggests that the *unauthorised* person or persons for whom the financial promotion was approved have provided misleading information in connection with that approval.
 - (2) In deciding whether to notify the FCA of approval of amendments to, or withdrawal of approval of, a financial promotion, a firm should consider the purpose of the notification rule (SUP 16.31.4G(3)).

Bi-annual reporting requirement

- 16.31.9 R (1) A *firm* must submit the information in *SUP* 16.31.10R to the *FCA* half yearly within 30 *business days* of the end of each reporting period.
 - (2) Except as specified in (3), the reporting periods for the purpose of (1) are:
 - (a) the 6 *months* immediately following a *firm's accounting* reference date; and
 - (b) the 6 *months* immediately preceding and including a *firm's* accounting reference date.
 - (3) A *firm* must submit its first report for the purpose of (1) in respect of the reporting period beginning on the date on which *approver permission* is granted to the *firm* and ending on the earlier of:
 - (a) the firm's accounting reference date; and
 - (b) the date falling 6 *months* after the *firm's accounting reference date*.
 - (4) A *firm* must submit a return even if it has not *approved* any *financial promotions* or received any relevant complaints during a reporting

period.

- 16.31.1 R The information in SUP 16.31.9R(1) is, for the relevant reporting period:
 - (1) the total number of *financial promotions approved*;
 - (2) the number of *financial promotions* relating to each of the *investment* types in *SUP* 16 Annex 55R *approved*;
 - (3) the number of *financial promotions approved* relating to:
 - (a) restricted mass market investments; and
 - (b) *non-mass market investments*;
 - (4) the number of complaints received relating to the *firm's approval* of *financial promotions*;
 - (5) the total revenue (expressed in sterling) generated by the *firm's* activity of *approving financial promotions*;
 - (6) unless the *firm* has reported no revenue for the purpose of (5), the total revenue (expressed in sterling) generated by the *firm's regulated activities*;
 - (7) unless the *firm* has reported no revenue for the purpose of (5), the *firm*'s total revenue.
- 16.31.1 R Reference in *SUP* 16.31.10R to a *firm's* revenue is to a *firm's* income (before expenses). Total revenue refers to all income received across a *firm's* entire business, both regulated and unregulated.

Guidance

- 16.31.1 G (1) For the purposes of this section, reference to a *firm approving*, or withdrawing *approval* of, a *'financial promotion'* is to a *firm approving*, or withdrawing *approval* of, one or more communications which can together be considered to form part of a single invitation or inducement to *engage in investment activity* or to *engage in claims management activity*.
 - (2) This means that where a *firm approves* the content of more than one communication, including across multiple media, in respect of the same investment activity and conveying a consistent message, the *FCA* would only expect:
 - (a) to receive one notification in respect of those communications for the purposes of *SUP* 16.31.5R; and
 - (b) the *firm* to report one *approval* for the purposes of *SUP* 16.31.10R.

- (3) An example of the scenario in (2) would be where a *firm approves* a number of communications relating to the same product or service as part of a single marketing campaign.
- (4) Where a *firm* has *approved* one or more communications comprising a single '*financial promotion*' relating to a particular product or service as described in (2), and is later approached to *approve* a substantively different communication or communications relating to the same product or service, this should be considered as a new '*financial promotion*' for the purposes of this section.
- (5) For the purposes of *SUP* 16.31.5R(2)(a), the *FCA* considers that amendments to an *approved financial promotion* are likely to require further *approval* where those amendments relate to the communication's substance as an invitation or inducement to *engage* in investment activity or *engage* in claims management activity.
- (6) This means that changes to administrative information, such as contact details, within a communication are unlikely to require *approval*. However, changes to information which may affect a recipient's assessment of whether to respond to, or act upon, the communication are likely to require further *approval*.
- (7) Even where a *firm* is not required to make a notification to the *FCA* under the *rules* in this section, the *firm* should consider whether a particular matter is one of which the *FCA* would reasonably expect notice (*Principle* 11), having regard to the purpose of the *rules* in this section (*SUP* 16.31.4G(3)). For example, where a *firm* is approached to *approve* a *financial promotion* relating to an *investment* which risks causing harm to *consumers*.
- (8) SUP 16.31.10R(4) refers to the number of complaints received relating to a firm's approval of financial promotions. This figure should include complaints received directly by the firm about financial promotions which it has approved and any complaints about approved financial promotions received by persons for whom it has approved such financial promotions. To this end, a firm should maintain arrangements for those unauthorised persons for whom it approves financial promotions to forward any complaints, or relevant parts of complaints, relating to approved financial promotions to the firm.

Method of submission

- 16.31.1 R (1) A *firm* must submit the notifications and reports required by this section to the *FCA* online through the appropriate systems accessible from the *FCA*'s website.
 - (2) If the FCA's information technology systems fail and online submission is unavailable for 24 hours or more, until such time as facilities for online submission are restored, a *firm* must submit the

relevant notification or report in the way set out in *SUP* 16.3.9R (Method of submission of reports).

16.31.1 G If the *FCA*'s information technology systems fail and online submission is unavailable for 24 hours or more, the *FCA* will endeavour to publish a notice on its website confirming that online submission is unavailable and that the alternative methods of submission set out in *SUP* 16.3.9R (Method of submission of reports) should be used.

Record-keeping

16.31.1 G Firms are reminded of the need to maintain adequate records which are sufficient to enable the FCA to monitor compliance with requirements under the regulatory system (SYSC 9). Firms should therefore maintain appropriate records of approvals, withdrawals of approvals and approvals of amendments to financial promotions even where formal notification to the FCA (pursuant to SUP 16.31.5R) is not required. Firms subject to the rules in COBS 4 should also refer to COBS 4.11.

After SUP 16 Annex 54 (Guidance notes on the data items for FIN073 (the Baseline Financial Resilience Report)), insert the following new Annex 55. The text is not underlined.

[Editor's note: Annex 54 is inserted by FCA 2023/17 and comes into force on 1 January 2024.]

Categories of investment for notifications and reports relating to approvals of financial promotions 55R

This Annex belongs to SUP 16.31.6R and SUP 16.31.10R.

Type of investment
Deposit
Life policy
Non-investment insurance contract
Listed share
Unlisted share promoted on an investment-based crowdfunding platform
Unlisted share (not including those promoted on an investment-based crowdfunding platform)
Debenture promoted on an investment-based crowdfunding platform
Debenture (not including those promoted on an investment-based crowdfunding

platform)
Alternative debenture
Government and public security
Warrant
Certificate representing certain security
Unit
Pension (personal or stakeholder pension scheme)
Option
Future
Contract for differences
Emissions allowance
Lloyd's syndicate capacity and membership
Funeral plan contract
Regulated mortgage contract
Home reversion plan
Home purchase plan
Regulated sale and rent back agreement
Credit agreement (buy now pay later)
Credit agreement (not including buy now pay later)
Consumer hire agreement
Qualifying cryptoasset
Peer-to-peer agreement
Rights to or interests in investment
Claims management activity
Other

Insert the following new transitional provision, SUP TP 14, after SUP TP 13 (Transitional provisions relating to appointed representatives). The text is not underlined.

TP 14 Transitional provisions relating to financial promotion notifications and reports

(1)	(2)	(3)	(4)	(5)	(6)
	Material to which the transitional provision applies		Transitional provision	Transitional provision: dates in force	Handbook provision: coming into force
14.1	SUP 16.31.5R	R	(1) This transitional provision applies to a <i>firm</i> that applies for <i>approver permission</i> on or before 6 February 2024 and whose application has yet to be determined. (2) The requirement to submit notifications to the <i>FCA</i> for the purposes of <i>SUP</i> 16.31.5R applies to a <i>firm</i> in (1).	From 7 February 2024	6 November 2023
14.2	SUP 16.31.5R	G	The effect of the transitional provision in 14.1 is that a firm that applies for approver permission on or before 6 February 2024 must begin complying with the notification requirements in SUP 16.31.5R from 7 February 2024. Ordinarily, a firm applying for approver permission would only begin submitting such notifications following the grant of its approver permission.	From 7 February 2024	6 November 2023
14.3	SUP 16.31.9R	R	(1) This transitional provision applies to a	From 7 February	6 November

			firm that applies for approver permission on or before 6 February 2024 and whose application has yet to be determined. (2) The requirement to submit bi-annual reports to the FCA for the purposes of SUP 16.31.9R applies to a firm in (1).	2024	2023
			(3) A <i>firm</i> in (1) must submit its first biannual report for the purpose of <i>SUP</i> 16.31.9R in respect of the reporting period beginning on 7 February 2024 and ending on the earlier of: (a) the <i>firm's</i>		
			accounting reference date; or (b) the date falling 6 months after the firm's accounting reference date.		
14.4	SUP 16.31.9R	G	The effect of the transitional provision in 14.3 is that a <i>firm</i> that applies for <i>approver permission</i> on or before 6 February 2024 must comply with the biannual reporting requirement while its application is being determined. The <i>firm</i> must submit its first biannual report to cover the period from 7 February 2024 to the date that would otherwise mark the	From 7 February 2024	6 November 2023

	end of a reporting period. Ordinarily, a firm applying for approver permission would be required to submit its first biannual report only following the grant of its approver	
	permission.	

Annex J

Amendments to the Decision Procedure and Penalties manual (DEPP)

In this Annex, underlining indicates new text and striking through indicates deleted text.

2 Statutory notices and the allocation of decision making

. . .

2 Annex Warning notices and decision notices under the Act and certain other 1G enactments

Note: Third party rights and access to FCA material apply to the powers listed in this Annex where indicated by an asterisk * (see DEPP 2.4)

Section of the Act	Description	Handbook reference	Decision maker
55X(1)(e)			
55X(1)(f)	when the FCA is proposing to grant an application for approver permission but subject to terms which were not sought in the application	SUP 6A	Executive procedures
55X(1)(g)	when the FCA is proposing to grant an application to vary the terms of a firm's approver permission but making different changes to those sought in the application		Executive procedures

55X(2)	when the FCA is proposing to refuse an application for the variation of a requirement imposed under section 55L or for the imposition of a new requirement		Executive procedures
55X(2)	when the FCA is proposing to refuse an application for approver permission	SUP 6A	Executive procedures
<u>55X(2)</u>	when the FCA is proposing to refuse an application for the variation or cancellation of a firm's approver permission		Executive procedures
55X(4)(e)			
55X(4)(ea)	when the FCA is deciding to grant an application for approver permission but subject to terms which were not sought in the application	SUP 6A	Executive procedures
55X(4)(eb)	when the FCA is deciding to grant an application to vary the terms of a firm's approver permission but		Executive procedures

	making different changes to those sought in the application		
55X(4)(f)	When the FCA is deciding to refuse an application for the variation of a requirement imposed under section 55L or for the imposition of a new requirement		Executive procedures
55X(4)(f)	when the FCA is deciding to refuse an application for approver permission	SUP 6A	Executive procedures
55X(4)(f)	when the FCA is deciding to refuse an application for the variation or cancellation of a firm's approver permission		Executive procedures
55Z(1) 55Z(2)	when the FCA is proposing or deciding to cancel a firm's Part 4A permission or approver permission otherwise than at its the firm's request *		Executive procedures

2 Annex Supervisory notices 2G

Section of the Act	Description	Handbook reference	Decision maker
55XA(1)(f)			
55Y(4) 55Y(7) 55Y(8)(b)	when the FCA is proposing to exercise, is deciding to exercise or is, with immediate effect, exercising its own-initiative variation power to vary a firm's firm's Part 4A permission or its power to vary the terms of a firm's approver permission or is deciding, after considering any representations made by the firm, not to rescind a variation of either sort	SUP 6A SUP 7	Executive procedures See DEPP 2.5.7G

Annex K

Amendments to the Consumer Credit sourcebook (CONC)

In this Annex, underlining indicates new text.

3	Financial promotions and communications with customers			
3.2	Fina	ncial p	romotion general guidance	
3.2.3	G			
	Appr	oving f	inancial promotions: permission	
3.2.4	<u>G</u>	<u>(1)</u>	The effect of section 55NA of the <i>Act</i> is that, with effect from 7 February 2024, a <i>firm</i> is unable to <i>approve</i> a <i>financial promotion</i> unless:	
			(a) the firm is a permitted approver in relation to the financial promotion; or	
			(b) an approver permission exemption applies.	
		<u>(2)</u>	SUP 6A contains guidance on applying for approver permission.	

Annex L

Amendments to the Perimeter Guidance manual (PERG)

In this Annex, underlining indicates new text and striking through indicates deleted text.

8 Financial promotion and related activities

...

8.2 Introduction

- 8.2.1 G (1) The effect of section 21 of the *Act* (Restrictions on financial promotion) is that in the course of business, an *unauthorised person* must not *communicate* an invitation or inducement to *engage in investment activity* or to *engage in claims management activity* unless either the content of the communication is *approved* for the purposes of section 21 by an *authorised person* or it is exempt.
 - (2) By virtue of section 21(2A) of the *Act*, with effect from 7 February 2024, an *authorised person* is unable to *approve* the content of a communication for the purposes of section 21 of the *Act* unless:
 - (a) the firm is a permitted approver in relation to the financial promotion; or
 - (b) an approver permission exemption applies.
 - (3) With effect from 7 February 2024, references in this chapter to financial promotions being approved by an authorised person should be read as referring to approval by an authorised person who is either a permitted approver in relation to that financial promotion or where the approval falls within the scope of an approver permission exemption.
 - (4) Under section 25 of the *Act* (Contravention of section 21), a *person* commits a criminal offence if he carries they carry on activities in breach of the restriction in section 21 of the *Act*. A *person* who commits this criminal offence is subject to a maximum of two years imprisonment and an unlimited fine. However, it is a defence for a *person* to show that he they took all reasonable precautions and used all due diligence to avoid committing the offence.

. . .

- 8.2.5 G (1) If the answer to *PERG* 8.2.4G(8) is yes, then the appropriate *financial promotion rules* will potentially apply (subject to the relevant application provisions in *COBS* 1 and *COBS* 4).
 - (2) If the answer to *PERG* 8.2.4G(8) is no, then the promotion must be approved by an authorised person if it is a non-real time financial

promotion. Authorised persons are not allowed to approve:

- (a) financial promotions other than within the scope of:
 - (i) approver permission given by the FCA under section 55NA of the Act; or
 - (ii) <u>an approver permission exemption (see PERG</u> 8.9.1AG);
- (b) real time financial promotions (see COBS 4.10.4R).
- (3) PERG 8.36.1G contains a flowchart explaining these steps.

...

8.3 Financial promotion

- 8.3.1 G ...
- 8.3.1A G The effect of section 21(2A) of the *Act* is that, with effect from 7 February 2024, an *authorised person* is unable to *approve* the content of a communication for the purposes of section 21 unless:
 - (1) the firm is a permitted approver in relation to the financial promotion; or
 - (2) an approver permission exemption applies.

. . .

8.9 Circumstances where the restriction in section 21 does not apply

- 8.9.1 G ...
- 8.9.1A G (1) Section 21(2A) of the *Act* specifies that (with effect from 7 February 2024) the content of a *financial promotion* can only be *approved* for the purposes of section 21 by an *authorised person*:
 - (a) who is a permitted approver in relation to the financial promotion; or
 - (b) within the scope of an approver permission exemption.
 - (2) Exemptions in the *Financial Promotion Requirement Exemption*Regulations allow an authorised person (A) to approve the content of a financial promotion where the content has been prepared by:
 - (a) A (for the purposes of communication by an *unauthorised* person) (see PERG 8.9.3G);
 - (b) an *unauthorised person* (U), where both A and U are members

of the same group;

- (c) an appointed representative of A, in relation to any regulated activity comprised in the carrying on of the business for which A has accepted responsibility.
- (3) In relation to *PERG* 8.9.1AG(2)(c), the relevant exemption allows a *firm* to *approve* a *financial promotion* prepared by its *appointed*representative where that *financial promotion* is made for the purposes of the *appointed representative*'s exempt activities.

. . .

8.9.3 G An unauthorised person may wish to pass on a financial promotion made to him them by an authorised person. In this case, the fact that the financial promotion was made to him them by an authorised person will not be enough for the restriction in section 21 not to apply to him them. The authorised person must also both have approved its content and have done so for the purpose of section 21 of the Act. If an authorised person wishes to ensure that an unauthorised person can communicate a financial promotion made by the authorised person to third parties, it may approve its own financial promotion for the purposes of section 21 of the Act (see COBS 4.10.3G(2)). An approver permission exemption allows an authorised person to approve its own financial promotion without requiring approver permission.

• • •

10 Guidance on activities related to pension schemes

...

10.5 Employers and affinity groups (such as trade unions)

...

Q47. As an employer, are there restrictions on my providing staff with details of pension schemes?

Yes, but in most circumstances you should be able to make use of an exemption.

If you make an invitation or inducement to your staff to join a *personal pension scheme* or a nominated *stakeholder pension scheme*, you are likely to be making a *financial promotion*. This is prohibited under section 21 of the Financial Services and Markets Act 2000 Act unless:

- you are an authorised person authorised person; or
- its contents are approved approved by an authorised person with the necessary approver permission or within an approver permission exemption; or

• it falls within a relevant exemption.

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