# SUPERVISION MANUAL (REPORTING No 6) INSTRUMENT 2017

#### **Powers exercised**

- A. The Financial Conduct Authority makes this instrument in the exercise of the following powers and related provisions in the Financial Services and Markets Act 2000 ("the Act"):
  - (1) section 137A (The FCA's general rules);
  - (2) section 137T (General supplementary powers); and
  - (3) section 139A (Power of the FCA to give guidance).
- B. The rule-making powers listed above are specified for the purpose of section 138G(2) (Rule-making instruments) of the Act.

# Commencement

C. This instrument comes into force on 20 October 2017.

# Amendments to the Handbook

D. The Supervision manual (SUP) is amended in accordance the Annex to this instrument.

#### Citation

E. This instrument may be cited as the Supervision Manual (Reporting No 6) Instrument 2017.

By order of the Board 19 October 2017

# Annex

Amendments to the Supervision manual (SUP)

In this Annex, underlining indicates new text and striking through indicates deleted text.

- **16 Reporting requirements**
- ...
- 16.3 General provisions on reporting
- •••

16.3.9

R Method of submission of reports (see *SUP* 16.3.8R)

|    | Method of delivery  |  |  |
|----|---|--|--|
| 1. | <i>Post</i> or hand deliver to the published address of the <i>FCA</i> for postal submission of reports. If hand delivering mark the report for the attention of <u>'Central Reporting' and obtain a dated receipt.</u> |  |  |
| 2. | Leaving the report marked for the attention of "Central Reporting" at the published address of the <i>FCA</i> for hand delivery of reports and obtaining a dated receipt. [deleted]                                     |  |  |
| 3. | Electronic mail $\frac{1}{1000}$ or fax to the published e-mail address $\frac{1}{1000}$ or fax number of the FCA's Central Reporting team.   |  |  |
| 4. | Online submission via the appropriate systems accessible from the <i>FCA</i> website.   |  |  |

16.3.10

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(1) The eurrent published address of the *FCA* for postal submission of reports is:

| Central Reporting               |
|---------------------------------|
| The Financial Conduct Authority |
| PO BOX 35747                    |
| London E14 5WP                  |

(2) The <del>current</del> published address of the *FCA* for hand delivery of reports

is:

(a)

| Central Reporting               |
|---------------------------------|
| The Financial Conduct_Authority |
| 25 The North Colonnade          |
| Canary Wharf                    |
| London E14 5HS                  |

if the *firm's* usual supervisory contact at the FCA is based in London, or:

(b)

| Central Reporting               |
|---------------------------------|
| The Financial Conduct_Authority |
| Quayside House                  |
| 127 Fountainbridge              |
| Edinburgh                       |
| EH3 8DJ                         |

if the *firm's* usual supervisory contact at the *FCA* is based in Edinburgh.

(3) The current published email address and fax number for the FCA's Central Reporting team is regulatory.reports@fca.org.uk and 020 7066 3905. The Please note that the Central Reporting team does not handle general correspondence between firms and the FCA, and will not respond to queries. Accordingly, firms should not make submissions to the Central Reporting team's email address or fax number other than as directed in SUP 16.3.8R.

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# 16.12 Integrated Regulatory Reporting

# Application

16.12.1 G The effect of *SUP* 16.1.1R is that this section applies to every *firm* carrying on business set out in column (1) of *SUP* 16.12.4R except:

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(5) <u>UK designated investment firms</u>, which must comply with the

# reporting requirements in the PRA Rulebook.

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16.12.4

R Table of applicable rules containing *data items*, frequency and submission periods

|        | (1)   | (2)   | (3)   | (4)  |
|--------|---|---|---|--|
| RAG    | Regulated<br>Activities   | Provisions containing:  |   |  |
| number |   | applicable<br>data items  | reporting<br>frequency/<br>period   | due date   |
|        |   |   |   |  |
| RAG 3  | <ul> <li>dealing in<br/>investment as<br/>principal</li> <li>dealing in<br/>investments as<br/>agent</li> <li>advising on<br/>investments<br/>(except P2P<br/>agreements)<br/>(excluding<br/>retail<br/>investment<br/>activities)</li> <li>arranging<br/>(bringing<br/>about) deals in<br/>investments<br/>(excluding<br/>retail<br/>investments<br/>(excluding<br/>retail<br/>investments</li> <li>advising on<br/>P2P<br/>agreements<br/>(when carried<br/>on exclusively<br/>with or for<br/>professional<br/>clients)</li> </ul> | SUP<br>16.12.10R<br>SUP<br>16.12.11R or<br>SUP<br>16.12.11BR<br>for UK<br>designated<br>investment<br>firms except<br>FSA001 and<br>FSA002 on<br>consolidated<br>basis for<br>FINREP<br>firms | SUP<br>16.12.10R<br>SUP<br>16.12.12R or<br>SUP<br>16.12.12AR<br>for UK<br>designated<br>investment<br>firms | <i>SUP</i><br>16.12.10R<br><i>SUP</i><br>16.12.13R |
| RAG 4  | • managing  | SUP   | SUP   | SUP  |

|           | <ul> <li>investments</li> <li>establishing,<br/>operating or</li> <li>winding up a<br/>collective</li> <li>investment</li> <li>scheme</li> <li>establishing,</li> <li>operating or</li> <li>winding up a</li> <li>stakeholder</li> <li>pension</li> <li>scheme</li> <li>establishing,</li> <li>operating or</li> <li>winding up a</li> <li>pension</li> <li>scheme</li> <li>establishing,</li> <li>operating or</li> <li>winding up a</li> <li>personal</li> <li>pension</li> <li>scheme</li> <li>managing an</li> <li>AIF</li> <li>managing a</li> <li>UCITS</li> <li>operating an</li> <li>electronic</li> <li>system in</li> <li>relation to</li> <li>lending (FCA-<br/>authorised</li> <li>personaly)</li> </ul> | 16.12.14R<br>SUP<br>16.12.15R or<br>SUP<br>16.12.15BR<br>for UK<br>designated<br>investment<br>firms, except<br>FSA001 and<br>FSA002 on<br>consolidated<br>basis for<br>FINREP<br>firms | 16.12.14R<br><i>SUP</i><br>16.12.16R <del>or</del><br><del><i>SUP</i><br/>16.12.16AR<br/>for <i>UK</i><br/><i>designated</i><br/><i>investment</i><br/><i>firm</i></del> | 16.12.14R<br>SUP<br>16.12.17R     |
|-----------|--|---|--|-----------------------------------|
| <br>RAG 7 | <ul> <li>retail<br/>investment<br/>activities</li> <li>advising on<br/>P2P<br/>agreements<br/>(except when<br/>carried on<br/>exclusively<br/>with or for<br/>professional</li> </ul>  | SUP<br>16.12.22AR<br>or SUP<br>16.12.22CR<br>for UK<br>designated<br>investment<br>firms, except<br>FSA001 and<br>FSA002 on<br>consolidated<br>basis for                                | SUP<br>16.12.23AR<br>and SUP<br>16.12.23R for<br>UK<br>designated<br>investment<br>firms   | <i>SUP</i><br>16.12.24 <u>A</u> R |
|           | clients)<br>• advising on<br>pensions  | FINREP<br>firms   |  |                                   |

|       | transfers &<br>opt-outs<br>• arranging<br>(bringing<br>about deals) in<br>retail<br>investments   |  |                         |                         |
|-------|---|--|-------------------------|-------------------------|
| RAG 8 | <ul> <li>making<br/>arrangements<br/>with a view to<br/>transactions in<br/>investments</li> <li>operating a<br/>multilateral<br/>trading facility</li> </ul> | SUP<br>16.12.25AR<br>or SUP<br>16.12.25CR<br>for UK<br>designated<br>investment<br>firms except<br>FSA001 and<br>FSA002 on<br>consolidated<br>basis for<br>FINREP<br>firms | <i>SUP</i><br>16.12.26R | <i>SUP</i><br>16.12.27R |
|       |   |  |                         |                         |

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# 16 Annex Notes for Completion of the Retail Mediation Activities Return ('RMAR') 18B

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# Section G Training and competence

| Professional Standards Data |  |
|-----------------------------|--|
| 24                          |  |
|                             | Adviser Qualification  |
|                             | Part Qualified, Fully Qualified  |
|                             | For each <i>retail investment adviser</i> , the <i>firm</i> should indicate whether the adviser is part or fully qualified by selecting 'Y' or 'N' from the dropdown options menu. |
|                             | Accredited Body  |
|                             | For each retail investment adviser, the firm   |

| should indicate the accredited body from                          |
|---|
| which the adviser has obtained a Statement of                     |
| Professional Standing (SPS). If no SPS is                         |
| held, "No SPS" should be selected from the                        |
| <del>dropdown.</del>  |
|   |
| The <i>firm</i> should, in respect of each competent              |
| retail investment adviser, indicate the                           |
| accredited body from which the Statement of                       |
| Professional Standing (SPS) was obtained.                         |
| Where the <i>retail investment adviser</i> has                    |
| attained each module of an appropriate                            |
| qualification (fully qualified for reporting                      |
| purposes), but has not yet been assessed as                       |
|   |
| competent to carry on the activities of a <i>retail</i>           |
| investment adviser, then 'No SPS' should be                       |
| selected from the dropdown menu.                                  |
| Activity Start Date   |
|   |
| For each retail investment adviser, other than                    |
| those who have attained each module of an                         |
| appropriate qualification, the firm should                        |
| provide the date at which the adviser became                      |
| part or fully qualified, as applicable <u>employee</u>            |
| first began to carry on the activity of a retail                  |
| investment adviser, even if this was for a                        |
| different firm.   |
| · · · · · · · · · · · · · · · · · · ·                             |
| SPS Start Date  |
| For each fully qualified competent retail                         |
| <i>investment adviser</i> , <del>please</del> provide the date of |
| issue for their <del>adviser's</del> current SPS. If no           |
| SPS is held, Where the <i>retail investment</i>                   |
| adviser has attained each module of an                            |
| appropriate qualification but has not yet been                    |
| assessed competent to carry on the activities                     |
|   |
| of a <i>retail investment adviser</i> , this field is not         |
| required.   |

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# 16 Annex Products covered by the reporting requirement in SUP 16.11 20G

This annex consists only of one or more forms. Forms are to be found through the following address:

SUP Chapter 16 Annex 20 G

This is the guidance referred to in SUP 16.11.6G.

*SUP* 16.11.3R, *SUP* 16.11.5R and *SUP* 16.11.5AR require certain *firms* to report product sales data and, in respect of *regulated mortgage contracts* other than *legacy CCA mortgage contracts*, performance data. For reporting purposes, a reportable sale applies (other than in the case of a mortgage transaction) where the contract has been made and the premium has been paid.

In the case of mortgage transactions, the reporting requirement only applies to loans for house purchase and remortgages and (in the case of sales data only) not to further advances. In the case of sales data, a reportable mortgage transaction applies where the mortgage transaction has completed (i.e. funds have been transferred and have been applied for the purpose of the mortgage).

In the case of *high-cost short-term credit* and *home credit loan agreements*, a reportable transaction has taken place where the loan monies have been advanced to the *borrower*.

In the case of a group section 32 buy-out, the figure reported for the 'total premium amount' in form PSD002 should be the aggregate figure of all the individual members' premiums added together. *Firms* should not provide an average premium figure. Where form PSD002 requests individual details (e.g. customer postcode) the firm can, only for group section 32 buy-out transactions, leave the fields blank.

#### Part 1 - Products

The following tables provide *guidance* on the products for which sales data is to be reported. These tables are not intended to be a complete list of relevant products; *firms* should report sales data on all products which would fall within the scope of *retail investments*, *pure protection contracts*, and *regulated mortgage contracts* and other *home finance transactions*, *high-cost short-term credit* and *home credit loan agreements*.

Table 1 - RETAIL INVESTMENTS

Relevant products include:

| Unit trust scheme /OEIC            |  |
|------------------------------------|--|
| Investment trust                   |  |
| ISA                                |  |
| Structured capital-at-risk product |  |
| With profit bond                   |  |
| Unit linked bond                   |  |
| Distribution bond                  |  |
| Mortgage Endowment                 |  |
| With profit endowment              |  |
|                                    |  |

Endowment savings plan Guaranteed income/growth/investment bond Trustee investment bond Life annuity Pension annuity Long term care insurance contract Stakeholder pension Self-invested personal pension Personal pension Group personal pension **FSAVC** Individual pension transfer Pension opt out Section 32 buy out Group section 32 buy out Income drawdown Executive pension SSAS Group money purchase AVC final salary AVC group money purchase

# Table 2 - PURE PROTECTION CONTRACTS

Relevant products include:

Income protection

Standalone critical illness

Critical illness sold as a rider benefit to mortgage protection and mortgage term assurances

Table 3 - MORTGAGES

Relevant mortgage types include:

Fixed rate mortgages

Discounted variable rate mortgages

Tracker mortgages

Capped rate mortgages

Standard variable rate mortgages

#### Table 4 – OTHER HOME FINANCE TRANSACTIONS

Relevant products include:

Home reversion plans

Home purchase plans

Regulated sale and rent back agreements

#### Table 5 – SHORT TERM LOANS

Relevant loan types comprise:

*High-cost short-term credit* 

Home credit loan agreements

# Part 2: Supporting product definitions/guidance for product sales data reporting

Part 2 contains *guidance* on the terms used in part 1 and on other relevant material.

Where products have not been defined in the *Glossary*, an explanatory description is provided.

| PRODUCT           | Guidance   |
|-------------------|--|
| With profit bond  | Includes all single premium policies where a lump<br>sum is paid into a with profits fund made up of<br><i>investments</i> such as company shares, fixed interest<br><i>securities</i> , commercial property and <i>money</i> .<br>Unitised with profit bonds should be reported<br>under this category. |
| Unit linked bond  | A contract where the premium buys, or is deemed<br>to buy investment units in a selected fund. The<br>value of the <i>policyholder's</i> fund is linked to the<br>value of the <i>units</i> (see <i>guidance</i> relating to<br>distribution bonds).   |
| Distribution bond | A single premium <i>investment</i> policy. The funds are<br>invested in equities and gilts and an income is paid<br>each year to the <i>policyholder</i> , dependent on the<br>performance of the <i>investments</i> .   |
|                   | Only report as a distribution bond where over 50% of<br>the fund allocation relates to the distribution fund. If<br>less than a 50% allocation is made, the product should   |

# **Retail investments**

|   | be reported as a unit linked bond.   |
|---|--|
| Guaranteed<br>income/growth/<br>investment bond | This includes income and growth bonds which include<br>guaranteed income and guaranteed equity bonds that<br>include guarantees and pay a percentage of the<br>movement of more one or more index.   |
| Structured capital-at-<br>risk product          | Defined in the Handbook Glossary.  |
| Life/pension annuity                            | An arrangement by which a life company pays<br>someone a regular income, usually for life, in return<br>for a lump sum premium. This would include<br>• deferred and immediate annuities<br>• compulsory purchase annuities<br>• home income plans; and<br>• all other types of life annuities |
| Unit trust scheme                               | Defined in the Handbook Glossary.  |
| Investment trust                                | Defined in the Handbook Glossary.  |
| ISA   | Defined in the Handbook <i>Glossary</i> .<br>Cash and insurance ISAs should not be reported  |
| Endowment savings<br>plan                       | An endowment plan with a fixed term with benefits paid on death within the term or on maturity   |
| Mortgage endowment                              | This should include any regular premium low cost<br>endowments plus unitised with profit endowments  |
| Long-term care<br>insurance contract            | [The FSA consulted in CP 200 on the definition of<br>long-term care insurance contract that will apply from<br>14 January 2005. The guidance here will cross-refer to<br>the finalised definition.]  |
| Stakeholder Pension                             | See Handbook <i>Glossary</i> for definition of 'stakeholder pension scheme'.   |
| Self-invested personal pension                  | See Handbook Glossary for definition of 'self-invested personal pension'.  |
| Personal pension                                | See Handbook <i>Glossary</i> for definition of ' <i>personal</i><br><i>pension scheme</i> '.<br>For reporting purposes do not include Rebate Only<br>Pension business.   |
| Group personal pension                          | See Handbook <i>Glossary</i> for definition of 'group personal pension scheme'.  |

|  | Phased retirement should include transfer plans that<br>permit staggered annuities to subsequently be<br>purchased.<br>Deferred transfer plans should be excluded.<br>Report each individual policy as a separate case.  |  |
|--|--|--|
| FSAVC  | Defined in the Handbook <i>Glossary</i> .<br>Do not include Rebate Only Pension business.  |  |
| Individual pension<br>transfer                     | See Handbook <i>Glossary</i> for definition of 'pension transfer'.   |  |
| Pension opt out                                    | Defined in the Handbook Glossary.  |  |
| Section 32 buy out/<br>Group<br>section 32 buy out | An arrangement where trustees accept capital from<br>employees who have left <i>occupational pension scheme</i><br>service and the transfer value is reinvested in an<br>attempt to provide better benefits when the employee<br>retires.  |  |
| Income drawdown                                    | See Handbook <i>Glossary</i> for definition of <i>'income withdrawal'</i> .<br>This should include transfer plans that allow income from a pension plan in advance of an annuity being purchased   |  |
| Executive pension<br>scheme                        | An arrangement where each premium paid is<br>identifiable to an individual employee and where an<br>employer has discretion as to whether a pension<br>arrangement is made for a particular employee and to<br>the level of contribution or target benefit under the<br>policy.<br>Report each individual policy as a separate case.<br>Pension premiums should be reported gross. |  |
| SSAS   | Defined in the Handbook <i>Glossary</i> .<br>Pension premiums should be reported gross.<br><i>SSAS</i> business should not be reported if you only<br>provide an administration service.<br>Report each individual policy as a separate case.  |  |
| Trustee investment<br>bond                         | A lump sum <i>investment</i> vehicle designed for use by <i>pension scheme</i> trustees. Includes <i>SSAS</i> Trustee Investment Bonds and SIPP Trustee Investment Bonds   |  |
| Group money purchase                               | An occupational pension scheme which provides money-purchase benefits which is available to  |  |

|                          | employees of the same employer or of employers within a group. |
|--------------------------|--|
| AVC Final salary         | Pension premiums should be reported gross.                     |
| AVC Group money purchase | Pension premiums should be reported gross.                     |

# Mortgages

(a) Types of interest or reversion rate

| Types of interest or reversion rate | Description  |
|-------------------------------------|--|
| Fixed rate                          | where the interest rate is fixed for a stated period.  |
| Discounted variable rate            | where a discount is applied to a<br>variable rate, usually for a limited<br>period of time.  |
| Bank of England Base Rate tracker   | where the interest rate is guaranteed to<br>move in line with the Bank of England<br>Base (or Repo) Rate.  |
| LIBOR tracker                       | where the interest rate is guaranteed to<br>move in line with LIBOR (the London<br>InterBank Offered Rate).  |
| Other tracker                       | where the interest rate is guaranteed to<br>move in line with an index other than<br>the Bank of England Base (or Repo)<br>Rate or LIBOR.  |
| Capped (and collared) rate mortgage | where the interest rate is guaranteed not<br>to exceed a stated maximum rate (the<br>'capped' rate) for specific period of<br>time, but where the standard variable<br>interest rate applies when the rate is<br>lower than the capped rate. Also<br>includes products where the interest<br>rate is subject to a minimum rate (the<br>'collared' rate). |
| Standard variable rate              | the lender's underlying interest rate.   |

# (b) Features

| Data Item         | Description   |
|-------------------|---|
| Flexible mortgage | A mortgage where you can change the<br>monthly payments and pay off part or<br>all of the loan whenever you like. It is<br>normally linked to any interest rate |

|  | <ul> <li>type.</li> <li>Details vary from one mortgage to<br/>another, but for reporting purposes, to<br/>be reported as a flexible mortgage, the<br/>mortgage should have the following<br/>features:</li> <li>interest must be calculated monthly or<br/>daily; and</li> <li>must have an overpayment facility</li> </ul> |
|--|---|
| Cashback   | a cash amount paid by a <i>mortgage</i><br><i>lender</i> to a <i>customer</i> (typically at the<br>beginning of a contract) as an<br>inducement to enter into a <i>regulated</i><br><i>mortgage contract</i> with the <i>mortgage</i><br><i>lender</i> .  |
| Offset mortgage – positive and/or<br>negative offset | An offset mortgage will typically have<br>similar facilities to a flexible mortgage,<br>but will also allow the borrower to<br>offset positive (savings and/or current<br>account) and/or negative balances<br>(credit card and/or personal loans)<br>against their outstanding mortgage<br>balance.                        |
| Mortgage with a shared equity loan attached          | where the lender is aware that the <i>customer</i> will also have a shared equity loan secured on the property.   |
| Mortgage with indemnity insurance attached           | where a mortgage has attached<br>indemnity insurance to protect the<br>lender in the case of default, whether<br>arranged by the lender privately or<br>through a government scheme.  |

# **Pure protection contracts**

| Policy Type   | Description   |
|---|---|
| Standalone critical illness                                   | These policies are 'pure' critical illness<br>policies i.e. there is no life cover sold<br>alongside them. Under these policies<br>the <i>insurer</i> provides the sum insured to<br>the <i>policyholder</i> in the event of<br>diagnosis of a life threatening<br>condition. |
| Critical illness sold as a rider benefit<br>to term assurance | For reporting purposes, this applies<br>where critical illness is offered as a<br>rider benefit to either a mortgage<br>protection policy (a <i>life policy</i> that<br>provides by means of decreasing term  |

|                   | assurance for a mortgage to be paid off<br>in the event of the borrower's death) or<br>a protection term assurance contract.                          |
|-------------------|---|
| Income protection | Insurance contracts arranged by an<br>individual to provide for payment of<br>income during a period of incapacity,<br>due to ill health or accident. |

# Other home finance transactions

| Finance Type                           | Description                      |
|--|----------------------------------|
| Home reversion plan                    | Defined in the Handbook Glossary |
| Home purchase plan                     | Defined in the Handbook Glossary |
| Regulated sale and rent back agreement | Defined in the Handbook Glossary |

#### Short-term loans

| Loan Type                   | Description                      |
|-----------------------------|----------------------------------|
| High-cost short-term credit | Defined in the Handbook Glossary |
| Home credit loan agreements | Defined in the Handbook Glossary |

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# 16 Annex Guidance notes for data items in SUP 16 Annex 34AR 34BG

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# (8) Specific guidance on data fields

| Fi                                 | eld   | Guidance  |
|------------------------------------|---|---|
|                                    |   |   |
| Business Areas                     |   |   |
|                                    |   |   |
| 11A – <del>18</del><br><u>14</u> H | Fixed<br>Total<br>fixed<br>remunerat<br>ion<br>Variable | Deferred If applicable, deferred fixed and variable<br>remuneration should not be included in these fields.<br>Variable remuneration should not be included in these<br>fields. |

|                            | remunerat<br>ion  |  |
|----------------------------|---|--|
| <u>15A –</u><br><u>18A</u> | <u>Total</u><br><u>variable</u><br><u>remunerat</u><br><u>ion</u> | Include all variable <i>remuneration</i> including both<br>variable <i>remuneration</i> awards that have been made<br>upfront and variable <i>remuneration</i> awards that are<br>deferred. Fixed <i>remuneration</i> should not be included in<br>these fields. |
| 19A –<br>22H               | Deferred<br><u>variable</u><br>remunerat<br>ion                   | Includes Include deferred variable <i>remuneration</i> only,<br>i.e. this data item should be a subset of the figures<br>provided in row 15 'Total variable <i>remuneration</i> '.   |
|                            |   |  |

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# 16 Annex Guidance notes for completion of the Annual Financial Crime Report 42BG

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# **Data Elements**

| Group reporting |   |  |  |
|-----------------|---|--|--|
| 1A              |   |  |  |
| 2A              | If yes, list the FRNs of all<br>additional <i>firms</i> included in this<br>report. | Where a report is submitted on<br>behalf of a number of <i>firms</i> , the<br>submitting <i>firm</i> should report all<br>of the FRNs of the firms included.<br><i>Firms</i> included in <u>A firm</u> listed in<br>response to this question will need<br>to report a separate nil return for<br>the entity via by another <i>firm</i><br>within its group will see the<br>requirement marked as 'satisfied<br>for group' in the appropriate<br>systems accessible from the <i>FCA</i><br>website. <i>Firms</i> to whom this<br>applies do not need to report a<br>separate nil return. |  |
|                 | 1   |  |  |