

## List of non-legal corrections and clarifications in the FCA Handbook

This document lists the minor corrections and clarifications that we have made to the Handbook, other than those made by [Handbook Administration instrument](#). These changes are regarded as having no legal effect. None of these changes represents a change in policy.

In this list, underlining indicates new text and striking through indicates deleted text.

Handbook reference	Text of change made	Reason for change	Published date of change															
DISP 3.7.4	<p>[<b>Note:</b> The maximum money award which the <i>Ombudsman</i> may make is set out in the table below. This Note will be updated before any new limit takes effect.]</p> <table border="1"> <thead> <tr> <th>date of act or omission \ date complaint referred</th> <th>before 1 April 2019</th> <th>on or after 1 April 2019</th> </tr> </thead> <tbody> <tr> <td>before 1 January 2012</td> <td>£100,000</td> <td>n/a</td> </tr> <tr> <td>before 1 April 2019 but on or after 1 January 2012</td> <td>£150,000</td> <td>n/a</td> </tr> <tr> <td>on or after 1 April 2019</td> <td>£160,000</td> <td>£350,000</td> </tr> <tr> <td><u>on or after 1 April 2020</u></td> <td><u>£160,000</u></td> <td><u>£355,000</u></td> </tr> </tbody> </table> <p>1</p>	date of act or omission \ date complaint referred	before 1 April 2019	on or after 1 April 2019	before 1 January 2012	£100,000	n/a	before 1 April 2019 but on or after 1 January 2012	£150,000	n/a	on or after 1 April 2019	£160,000	£350,000	<u>on or after 1 April 2020</u>	<u>£160,000</u>	<u>£355,000</u>	Administrative change	6/3/2020
date of act or omission \ date complaint referred	before 1 April 2019	on or after 1 April 2019																
before 1 January 2012	£100,000	n/a																
before 1 April 2019 but on or after 1 January 2012	£150,000	n/a																
on or after 1 April 2019	£160,000	£350,000																
<u>on or after 1 April 2020</u>	<u>£160,000</u>	<u>£355,000</u>																

This document was last updated in March 2020.

If you have any comments on this list please email [handbook.feedback@fca.org.uk](mailto:handbook.feedback@fca.org.uk).