

## Chapter 7

Disclosure at start of contract  
and after sale



7.3 General

- 7.3.1
- G
- MCOB 3A.2.1 (Fair, clear and not misleading communication) applies to information provided to a *customer* by a *firm* in accordance with this chapter.
- 7.3.2
- R
- A *firm* must provide all of the information required by this chapter in a *durable medium*.
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- Information provided in more than one document
- 7.3.3
- R
- The information required by this chapter, ■ MCOB 7, may be provided in more than one document, provided the use of several documents does not materially diminish the significance of any information the *firm* is required to give the *customer*, or the ease with which this can be understood.