

Chapter 7

Disclosure at start of contract
and after sale



7.3 General

- 7.3.1

G

MCOB 3A.2.1 (Fair, clear and not misleading communication) applies to information provided to a *customer* by a *firm* in accordance with this chapter.
- 7.3.2

R

A *firm* must provide all of the information required by this chapter in a *durable medium*.
- 7.3.3

R

Information provided in more than one document

The information required by this chapter, **MCOB 7**, may be provided in more than one document, provided the use of several documents does not materially diminish the significance of any information the *firm* is required to give the *customer*, or the ease with which this can be understood.