Insurance: Conduct of Business

Chapter 6A

Product specific rules



6A.1 **Guaranteed asset protection (GAP)** contracts

Application

- This section applies to a firm which sells a GAP contract to a customer in 6A.1.1 connection with the sale of a vehicle by:
 - (1) the firm; or
 - (2) a person connected to the firm.
- There is a sufficient connection between the GAP contract and the sale of a 6A.1.2 G vehicle if the GAP contract is sold in connection with other goods and services, for example a credit agreement.
- G 6A.1.3 A person connected with a firm includes acting as an introducer or appointed representative for that firm or if, regardless of authorisation status, it has a relevant business relationship with the firm.

Ensuring the customer can make an informed decision

- 6A.1.4 R
- (1) Before a GAP contract is concluded, a firm must give the customer the following information:
 - (a) the total premium of the GAP contract, separate from any other prices;
 - (b) the significant features and benefits, significant and unusual exclusions or limitations, and cross-references to the relevant policy document provisions;
 - (c) whether or not the GAP contract is sold in connection with vehicle finance, that GAP contracts are sold by other distributors;
 - (d) the duration of the policy;
 - (e) whether the GAP contract is optional or compulsory;
 - (f) when the GAP contract can be concluded by the firm, as described in ■ ICOBS 6A.1.6R and ■ ICOBS 6A.1.7R; and
 - (g) the date the information in (a) to (f) is provided to the customer.
- (2) This information must be communicated in a clear and accurate manner and on paper or another durable medium in accordance with ■ ICOBS 4.1A.

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- (3) This information must be drawn to the *customer's* attention and must be clearly identifiable as key information that the *customer* should read.
- **6A.1.5 G** A *firm* must also comply with the *rules* in ■ICOBS 6 (Product Information).

Deferred opt-in for GAP contracts

- A firm can conclude a GAP contract the day after providing the information in ■ICOBS 6A.1.4R to a customer if the customer:
 - (1) initiates the conclusion of the GAP contract; and
 - (2) consents to the *firm* concluding the *GAP contract* earlier than provided for in ICOBS 6A.1.6R, and confirms that they understand the restriction in ICOBS 6A.1.6R.
- Before concluding a *GAP contract*, a *firm* should have regard to the information needs of its *customers* and consider whether it would be in the *customer's* interest to receive the information in ■ICOBS 6A.1.4R again, for example, if a long time has passed between providing the information and the conclusion of the contract.