Insurance: Conduct of Business

Chapter 6

Product Information

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Responsibilities of insurers and insurance intermediaries in certain situations

This annex belongs to ■ICOBS 6.-1.4R

The table in this annex modifies the general *rules* on the responsibilities of *insurers* and *insurance intermediaries* for producing and providing to a *customer* the information required by this chapter. The table does not include the responsibilities of *insurers* and *intermediaries* for producing the *IPID* (ICOBS 6.-1.5R).

	Situation	Insurance interme- diary's re- sponsibility	Insurer's responsibility
(1)	Insurance intermediary operates from UK establishment	Production and providing	None
	Insurer does not operate from UK establishment		
(2)	Insurance intermediary does not operate from UK establishment, is not authorised, is selling connected contracts or is authorised professional firm carrying on non-mainstream regulated activities	None	Production and providing (but for pure protection contracts no policy summary is required unless the insurance intermediary does not operate from a UK establishment)
	Insurer operates from UK establishment		
	Customer habitually resident in the United Kingdom		
(3)	As (2) but <i>customer habitually resident</i> outside the <i>United Kingdom</i> and insurer not in contact with the <i>customer</i>	None	None
(4)	As (2) but <i>customer habitually resident</i> outside the <i>United Kingdom</i> and <i>insurer</i> in contact with the <i>customer</i>	None	Production and providing
(5)	Insurance intermediary does not operate from UK establishment	None	Production and providing
	Insurer does not operate from UK establishment		
(6)	Where ICOBS 6.5.1R applies	Production and providing, as appropriate, where dealing with a consumer on renewal	Production and providing, as appropriate, where dealing with a consumer on renewal