FEES (ALTERNATIVE DISPUTE RESOLUTION COMPETENT AUTHORITY) (FINANCIAL OMBUDSMAN SERVICE) INSTRUMENT 2015

Chapter 12

FOS ADR levy

12.4 **Relieving provisions**

Reductions, remission or repayment of levy

- 12.4.1 G The FCA may reduce or remit all or part of the FOS ADR levy applicable to FOS Ltd if it appears to the FCA that in the exceptional circumstances of a particular case paying all or part of it would be inequitable.
- G 12.4.2 The FCA may refund all or part of the FOS ADR levy applicable to FOS Ltd if it appears to the FCA that in the exceptional circumstances of a particular case retaining all or part of the FOS ADR levy applicable to FOS Ltd would be inequitable.