Enforcement Guide

Chapter 11

Restitution and redress



11.4 Determining the amount of restitution

- 11.4.1 The FCA may obtain information relating to the amount of profits made and/or losses or other adverse effects resulting from the conduct of firms or unauthorised persons as a result of the exercise of its powers to appoint investigators under sections 167 or 168 of the Act.
- 11.4.2 As well as obtaining information through the appointment of investigators, the FCA may consider using its power under section 166 of the Act to require a firm to provide a report prepared by a skilled person or appoint a skilled person itself to prepare a report. That report may be requested to help the FCA to:
 - (1) determine the amount of profits which have been made by the firm;
 - (2) establish whether the conduct of the firm has caused any losses or other adverse effects to qualifying persons and/or the extent of such losses; or
 - (3) determine how any amounts to be paid by the firm are to be distributed between qualifying persons.

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