

Chapter 4

British Steel Consumer Redress Scheme

Redress determination: consumers outside scope/confirming exclusion

[*Editor's note:* The letter(s) can be found at this address: [https://www.handbook.fca.org.uk/form/conred/CONRED_4 ANNEX 1_28022023.docx](https://www.handbook.fca.org.uk/form/conred/CONRED_4%20ANNEX%201_28022023.docx).]