

## Chapter 4

# British Steel Consumer Redress Scheme



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## **Redress determination: consumers outside scope/confirming exclusion**

[*Editor's note:* The letter(s) can be found at this address: [https://www.handbook.fca.org.uk/form/conred/CONRED\\_4 ANNEX 1\\_28022023.docx](https://www.handbook.fca.org.uk/form/conred/CONRED_4 ANNEX 1_28022023.docx).]