

## Chapter 7

# Arrears, default and recovery (including repossessions)



7.16 Passing data to lead generators etc.

- 7.16.1
- R
- A *firm* must not pass on a *customer's* details to third parties, including *lead generators, debt management firms, lenders, owners, debt collectors* or *credit brokers*, unless it is appropriate to do so.
- [Note: paragraph 3.9e of DCG]
- 7.16.2
- G
- [deleted]