

Chapter 7

Arrears, default and recovery (including repossessions)



7.16 Passing data to lead generators etc.

7.16.1 **R** *A firm must not pass on a customer's details to third parties, including lead generators, debt management firms, lenders, owners, debt collectors or credit brokers, unless it is appropriate to do so.*

[Note: paragraph 3.9e of DCG]

7.16.2 **G** [deleted]