

## Chapter 5

# Protected claims

## 5.6 Protected home finance mediation

### 5.6.1

**R**

Protected *home finance mediation* is:

- (1) *advising on a home finance transaction*; or
- (2) *arranging (bringing about) a home finance transaction*; or
- (3) *making arrangements with a view to a home finance transaction*; or
- (4) *agreeing to carry on a regulated activity* in (1) to (3); or
- (5) the activities of a *home finance provider* which would be *arranging* but for article 28A of the *Regulated Activities Order* (Arranging contracts or plans to which the arranger is a party);

provided that the condition in ■ COMP 5.6.2 R is satisfied.

### 5.6.2

**R**

■ COMP 5.6.1 R applies only if the *protected home finance mediation* was carried on by a *relevant person* with a customer who was a resident in the *United Kingdom* at the time the *protected home finance mediation* was carried on.

### 5.6.3

**R**

This section does not apply in respect of a *regulated mortgage contract* which is:

- (1) a *legacy CCA mortgage contract*; or
- (2) a *CBTL credit agreement*.