## **Conduct of Business Sourcebook**

Chapter 1
Application



## 1.3 **Insurance distribution**

## References in COBS to the IDD Regulation

- 1.3.1 G
- (1) This sourcebook contains a number of provisions which transposed the IDD.
- (2) In order to help *firms* which are subject to those requirements which implemented the IDD to understand the full extent of those requirements, this sourcebook also reproduces a number of provisions of the IDD Regulation, marked with the status letters "UK".
- (3) This sourcebook does not reproduce the IDD Regulation in its entirety. A firm to which provisions of the IDD Regulation applies should refer to Commission Delegated Regulation (EU) 2017/2359 as published in the electronic version of the Official Journal of the European Union and as amended by the [Insurance Distribution] (Amendment) (EU Exit) Regulations 2019].
- 1.3.2

In some cases, this sourcebook applies provisions of the IDD Regulation to firms as if those provisions were rules.

- 1.3.3 R
- (1) Where this sourcebook applies provisions of the IDD Regulation as if they were rules, (2) applies to enable firms to correctly interpret and understand the application of those provisions.
- (2) In this sourcebook, a word or phrase found in a provision marked "UK" and referred to in column (1) of the table below has the meaning indicated in the corresponding row of column (2) of the table.

(1)	(2)
"advice"	personal recommendation
"competent authority"	FCA
"customer" and "potential customer"	Client
"durable medium"	durable medium
"financial instrument"	financial instrument and (if the context requires) designated investment and structured deposit

(1)	(2)
"insurance-based investment product"	insurance-based investment product
"insurance distribution"	insurance distribution activities
"insurance intermediary" and "intermediary"	insurance intermediary
"insurance product"	life policy
"insurance undertaking" and "undertaking"	Insurer
"shall"	Must

- (3) In this sourcebook, where a reproduced provision of an article of the *IDD Regulation* refers to another part of the *IDD Regulation*, that other provision must also be read with reference to the table in (2).
- 1.3.4 Firms to which provisions of the IDD Regulation are applied as if they were rules should use the text of any preamble to the relevant provision marked "UK" to assist in interpreting any such references or cross-references.

## Interpretation – "in good time"

- 1.3.5 G
- (1) Certain provisions in this sourcebook implemented *IDD* require *firms* to provide *clients* with information "in good time". There are also other provisions in this sourcebook which require information to be provided "in good time", for example, COBS 6.1ZA.19AR.
- (2) In determining what constitutes the provision of information "in good time", a *firm* should take into account, having regard to the urgency of the situation, the *client's* need for sufficient time to read and understand the information before taking an investment decision.
- (3) A *client* is likely to require more time to review information given on a complex or unfamiliar product or service, or a product or service a *client* has no experience with, than a *client* considering a simpler or more familiar product or service, or where the *client* has relevant prior experience.