

Chapter 7

Prudential requirements and professional indemnity insurance

7.2 Prudential requirements

General solvency requirement

7.2.1 **R** A *firm* must ensure that it is able at all times to meet its liabilities as they fall due.

General prudential resources requirement

7.2.2 **R** A *firm* must ensure at all times that its prudential resources, calculated in accordance with ■ CMCOB 7.3, are not less than its prudential resources requirement.

Prudential resources: general accounting principles

7.2.3 **R** A *firm* must recognise an asset or liability, and measure its amount, in accordance with the relevant accounting principles applicable to it for the purpose of preparing its *annual financial statements* unless a *rule* requires otherwise.

Prudential resources requirement: firms carrying on other regulated activities

7.2.4 **R** The prudential resources requirement for a *firm* carrying on a *regulated activity* in addition to those covered by this chapter, is the higher of:

- (1) the requirement which is applied by this chapter; and
- (2) the prudential resources requirement or *capital resources requirement* which is applied by another *rule* or requirement to the *firm*.

Classification of firms for prudential resources purposes

7.2.5 **R**

- (1) For the purposes of this chapter, a *firm* which carries on any *regulated claims management activities* other than *seeking out, referrals and identification of claims or potential claims* is:
 - (a) a "Class 1 firm" if its total income in the year ending on its most recent *accounting reference date* is not less than £1million; and
 - (b) a "Class 2 firm" if its total income in the year ending on its most recent *accounting reference date* is less than £1million.
- (2) A *firm* which carries on no *regulated claims management activities* other than *seeking out, referrals and identification of claims or*

potential claims is neither a Class 1 firm nor a Class 2 firm, and its prudential resources requirement is specified in ■ CMCOB 7.2.10R.

- (3) For the purposes of this chapter, total income only includes income relating to the part of the business which is involved in carrying on *regulated claims management activities* and *ancillary activities*.
- (4) Where the *firm* has not yet started to trade, total income is to be calculated based on forecast income included in the budget for the first twelve *months'* trading, as submitted with the *firm's* application for *authorisation*.

Prudential resources requirement for a Class 1 firm

7.2.6 **R** Subject to ■ CMCOB 7.2.10R, the prudential resources requirement for a Class 1 firm is:

- (1) the higher of:
 - £10,000; and
 - the *firm's* overheads requirement (see ■ CMCOB 7.2.8R); plus
- (2) if the *firm* has held *client money* at any time in the last 12 *months*, the client money requirement (see ■ CMCOB 7.2.9R).

Prudential resources requirement for a Class 2 firm

7.2.7 **R** Subject to ■ CMCOB 7.2.10R, the prudential resources requirement for a Class 2 firm is:

- (1) the higher of:
 - (a) £5,000; and
 - (b) the *firm's* overheads requirement (see ■ CMCOB 7.2.8R); plus
- (2) if the *firm* has held *client money* at any time in the last 12 *months*, the client money requirement (see ■ CMCOB 7.2.9R).

The overheads requirement

- 7.2.8 **R**
- (1) A *firm's* overheads requirement is an amount that is equal to one sixth of its overheads expenditure.
 - (2) For the purposes of (1), a *firm's* overheads expenditure is to be calculated as follows:
 - (a) the *firm's* total expenditure in the period of 12 *months* ending on its most recent *accounting reference date*; less
 - (b) the total of the following items (if they are included in such expenditure) in that period:
 - (i) staff bonuses, except to the extent that they are guaranteed;
 - (ii) *employees'* and *directors'* shares in profits, except to the extent that they are guaranteed;
 - (iii) other appropriations of profits and other variable *remuneration*, except to the extent that they are guaranteed;

- (iv) shared commission and fees payable which are directly related to commission and fees receivable, which are included within total revenue;
 - (v) interest charges in respect of borrowings made to finance the acquisition of the *firm's readily realisable investments*;
 - (vi) interest paid to *customers* on *client money*;
 - (vii) 20% of total marketing expenditure; and
 - (viii) other variable expenditure.
- (3) Where the *firm's* total expenditure in the year ending on its *accounting reference date* was incurred in a period of less than twelve *months*, the items in (2)(a) and (2)(b) are to be calculated on a pro-rated basis to produce an equivalent annual amount.
- (4) Where the *firm* has not yet started to trade, the items in (2)(a) and (2)(b) are to be calculated based on forecast expenditure included in the budget for the first twelve *months'* trading, as submitted with the *firm's* application for *authorisation*.
- (5) In (2)(b)(vii) total marketing expenditure means spending in the twelve *months* ending on the *firm's* most recent *accounting reference date* on, or relating to:
- (a) advertising across different media channels;
 - (b) digital marketing;
 - (c) publicity expenses;
 - (d) advertising agency fees;
 - (e) public relations consultancy fees;
 - (f) expenses for promotions offered in connection with services provided by the *firm*;
 - (g) market research and customer surveys;
 - (h) publications including printed promotional material such as brochures and leaflets, and the *firm's annual report*;
 - (i) sponsorships; and
 - (j) gifts to *customers*.
- (6) Where, during a period of six *months*, a *firm's* overheads expenditure, calculated according to (2), decreases by 20% or more relative to the overheads expenditure calculated at the last *accounting reference date*, the *firm* may recalculate its overheads requirement and therefore its prudential resources requirement accordingly.
- (7) For the purpose of the recalculation in (6), the *firm's* overheads requirement shall be equal to one third of:
- (a) the *firm's* total expenditure in the period of 6 *months* ending on the date it changes its prudential resources requirement; less
 - (b) the total of the items in (2)(b) (if they are included in such expenditure) in that six *month* period.
- (9) A *firm* must notify the FCA of any change in its prudential resources requirement within 14 *days* of that change.

The client money requirement

7.2.9 **R** The *client money* requirement is £20,000.

Prudential requirement for lead generators

7.2.10 **R** If a *lead generator* holds *client money*, the prudential requirement for the *firm* is the client money requirement (see **R** CMCOB 7.2.9R).