**BCOBS**Transitional Provisions

## **Banking: Conduct of Business sourcebook**

### **BCOBS TP 1 Transitional Provisions**

| (1) | (2)  | (3) | (4)                                     |   |  | (5)  | (6)  |
|-----|--|-----|---|---|--|--|--|
|     | Materials to which the transitional provision applies                |     | Trans                                   | itional   | provision  | Trans-<br>itional<br>provi-<br>sions:<br>dates in<br>force | Hand-<br>book<br>provi-<br>sions:<br>coming<br>into<br>force |
| 1   | BCOBS  | R   | Expir                                   | ed  |  |  |  |
| 1A  | BCOBS<br>2A.1.1R(1)<br>to (3)  | R   | tion t                                  | to an a<br>I addit  | I not comply with BCOBS 2A.1.1R(1) to (3) in rela-<br>automatic renewal of an agreement for an op-<br>cional product which was entered into on or be-<br>rch 2016 provided:            | April  | On 1<br>April<br>2016  |
|     |  |     | (1)                                     | stanti<br>tially  | utomatic renewal of the agreement is on sub-<br>ally the same terms. The phrase "on substan-<br>the same terms" is to be interpreted in the<br>way as in BCOBS 2A.1.1R(11)(b) and (c); |  |  |
|     |  |     | (2)                                     | after   | e occasion of the first automatic renewal on or 1 April 2016, the <i>firm</i> takes reasonable steps sure that the <i>banking customer</i> is informed:                                |  |  |
|     |  |     |   | (a)   | that the renewal of the agreement is optional;   |  |  |
|     |  |     |   | (b)   | that the <i>banking customer</i> may elect not to renew the agreement; and   |  |  |
|     |  |     |   | (c)   | of the effect of the non-renewal of the agreement, if any, on the <i>retail banking service</i> ; and  |  |  |
|     |  |     | (3)                                     | electi<br>gard  | rocedure to be used by banking customers for ng not to renew the agreement pays due reto the interests of those banking customers reats them fairly.                                   |  |  |
| 1B  | BCOBS<br>2.2A,<br>BCOBS 2<br>Annex 1R<br>and,<br>BCOBS<br>4.1.2G(2A) | R   | at the direct pre-se box to for Fe temb | s provision applies where a <i>firm</i> has in its possession, as the date the Banking: Conduct of Business Sourcebook mendment No 4) Instrument 2015 is made, a stock of ect offer financial promotions on paper or a stock of esale material on paper that incorporate a summary that meets the standards in the 'Industry Guidance FCA Banking Conduct of Business Sourcebook' of Sepuber 2013, confirmed by the FCA in accordance with 7/16, as it stood as at 3 December 2015. |  | 1 De-<br>cember<br>2016 to<br>31 May<br>2017               | 1 December 2016  |
|     |  |     |   |   |  |  |  |

| 1C | BCOBS<br>2.2A,<br>BCOBS 2<br>Annex 1R<br>and<br>BCOBS<br>4.1.2G(2A) | R | Where BCOBS TP 1B applies, until 31 May 2017, the <i>direct</i> offer financial promotion or pre-sale material referred to in 1B may be treated by the firm as including a summary box in the form set out in BCOBS 2 Annex 1R that complies with the rules in BCOBS 2.2A.   |  | 1 December 2016         |
|----|---|---|--|--|-------------------------|
| 2  | BCOBS<br>4.1.1 R  | R | Expired  |  |                         |
| 3  | BCOBS<br>4.1.1 R  | G | Expired  |  |                         |
| 4  | BCOBS<br>4.1.1 R  | R | Expired  |  |                         |
| 5  | BCOBS<br>5.1.13 R   | R | Expired  |  |                         |
| 6  | BCOBS<br>4.1.1 R  | R | Expired  |  |                         |
| 7  | BCOBS<br>4.2.2 G  | R | Expired  |  |                         |
| 8  | BCOBS<br>5.1.10BG   | R | A <i>firm</i> need not have regard to the guidance referred to in column (2) in interpreting and applying BCOBS 5.1.10AR until 14 September 2019.  | 13 January 2018 until 14 September 2019.                     | 13 Janu-<br>ary<br>2018 |
| 9  | BCOBS<br>7.1.2R   | R | For the purposes of BCOBS 7.1.2R(1):  (i) the current account period in which 15 August 2018 falls is to be treated as starting on 15 August 2018; and  (ii) a reference to the two current account measurement periods which precede that current account period should be read as a reference to the period beginning on 1 February 2018 and ending on 14 August 2018.   | From<br>15<br>August<br>2018 to<br>30 Sep-<br>tember<br>2018 | 15<br>August<br>2018    |
| 10 | BCOBS<br>7.1.2R   | G | The effect of TP 9 is that a <i>firm</i> that on 15 August 2018 has 70,000 or more personal current accounts, or 15,000 or more business current accounts, under one of its trading names, and which has had the requisite number of accounts since 1 February 2018, must comply with BCOBS 7 from 15 August 2018. That means publishing, on 15 August 2018, the standing information required by BCOBS 7.3.1R and 7.3.3R(1) and (3) (account opening information), BCOBS 7.5.1R and 7.5.2R (information about the availability of certain services and helplines), BCOBS 7.6.1R (major operational or security incidents) and 7.6.3R (complaints). Providing the <i>firm</i> continues to have the requisite number of accounts, it will also have to publish its first information under BCOBS 7.3.5R and 7.4.1R no later than 15 February 2019. | From<br>15<br>August<br>2018 to<br>30 Sep-<br>tember<br>2018 | 15<br>August<br>2018    |
| 11 | BCOBS<br>7.1.2R   | R | For the purposes of BCOBS 7.1.2R(1)(a)(ii) and BCOBS 7.1.2R(1)(b)(ii), references to preceding current account measurement periods should be read as including periods which, or part of which, occurred before 15 August 2018.  | From 1<br>Oc-<br>tober<br>2018 to<br>31<br>March<br>2019     | 15<br>August<br>2018    |

| 12 | BCOBS<br>7.1.2R   | G | In determining, before 1 April 2019, whether a <i>firm</i> has had the requisite number of accounts "throughout the previous two current account measurement periods", periods which occurred wholly or partially before 15 August 2018 are to be counted.   | From 1<br>Oc-<br>tober<br>2018 to<br>31<br>March<br>2019    | 15<br>August<br>2018 |
|----|---|---|--|---|----------------------|
| 13 | BCOBS<br>7.3.5R<br>and<br>7.4.1R<br>and<br>BCOBS 7<br>Annex<br>1R | R | Firms are not obliged to publish information that relates to a current account measurement period ending before 1 October 2018. Accordingly, firms may omit Tables 7 and 8 of BCOBS 7 Annex 1R from the information they publish in respect of current account measurement periods ending before 1 October 2018.   | From<br>15<br>August<br>2018 to<br>14 Feb-<br>ruary<br>2019 | 15<br>August<br>2018 |
| 14 | BCOBS<br>7.3.5R<br>and<br>7.4.1R<br>and<br>BCOBS 7<br>Annex<br>1R | G | The <i>rules</i> to which TP 13 applies require <i>firms</i> to publish information about the speed of the account opening process and the speed of replacing a debit card. TP 13 permits <i>firms</i> not to publish information that relates to a current account measurement period ending on or before 30 September 2018. <i>Firms</i> must, however, collect information relating to the current account measurement period beginning on 1 October 2018 and publish it no later than 15 February 2019.  | From<br>15<br>August<br>2018 to<br>14 Feb-<br>ruary<br>2019 | 15<br>August<br>2018 |
| 15 | BCOBS<br>7.6.1<br>and<br>BCOBS 7<br>Annex<br>1R                   | R | Firms may disregard current account measurement periods ending before 1 April 2018.  | From<br>15<br>August<br>2018 to<br>14 May<br>2019           | 15<br>August<br>2018 |
| 16 | BCOBS<br>7.6.1<br>and<br>BCOBS 7<br>Annex<br>1R                   | R | Firms may:  (a)in respect of the current account measurement period ending on 30 June 2018, omit the right hand column of Table 4 of BCOBS 7 Annex 1R;  (b)in respect of the current account measurement period ending on 30 September 2018, refer to "6 months" instead of "12 months" in the heading of the right hand column of Table 4 of BCOBS 7 Annex 1R; and  (c)in respect of the current account measurement period ending on 31 December 2018, refer to "9 months" instead of "12 months" in the heading of the right hand column of Table 4 of BCOBS 7 Annex 1R.  | From<br>15<br>August<br>2018 to<br>14 May<br>2019           | 15<br>August<br>2018 |
| 17 | BCOBS<br>7.6.1<br>and<br>BCOBS 7<br>Annex<br>1R                   | G | BCOBS 7.6.1R(3)(c) and (d) require <i>firms</i> to publish information about the number of operational and security incidents reported in a current account measurement period aggregated with those reported in the previous three periods (i.e. a 12 <i>month</i> total). TP 15 means that <i>firms</i> do not have to include periods which end before 1 April 2018. TP 16 allows <i>firms</i> to omit the relevant column in Table 4 of Part 2 of BCOBS 7 Annex 1R, or to amend the heading of that column so that it is clear that the aggregated figures apply to a 6 or 9 <i>month</i> period (as relevant), until such time as there is a 12 <i>month</i> period to aggregate. | From<br>15<br>August<br>2018 to<br>14 May<br>2019           | 15<br>August<br>2018 |

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| 18 | BCOBS<br>7.6A.1               | R | A <i>firm</i> need not publish any information in respect of a current account measurement period ending before 30 June 2020.   | 6 April<br>2020 to<br>16 Aug-<br>ust<br>2020   | 6 April<br>2020 |
|----|-------------------------------|---|---|--|-----------------|
| 19 | BCOBS<br>7.6A.1               | R | The current account measurement period ending on 30 June 2020 is to be treated as having begun on 6 April 2020.   | 6 April<br>2020 to<br>16 Nov-<br>ember<br>2020 | 6 April<br>2020 |
| 20 | BCOBS 7<br>Annex 1<br>Table 9 | R | When publishing information about the current account measurement period ending on 30 June 2020:  (1) the heading to the second table must read "Information about overdraft pricing in the period between 6 April 2020 and 30 June 2020"; and  (2) the heading to the second column of the second table must read "[Range of] advertised APR[s] during this period". | 6 April<br>2020 to<br>16 Nov-<br>ember<br>2020 | 6 April<br>2020 |

years

### **Banking: Conduct of Business** sourcebook

### Schedule 1 **Record-keeping requirements**

ercise of right

| Sch 1             |   |                 |                    |                     |  |  |  |  |
|-------------------|---|-----------------|--------------------|---------------------|--|--|--|--|
| Notes:            |   |                 |                    |                     |  |  |  |  |
| 1                 | The aim of the <i>guidance</i> in view of the relevant record-                                    |                 |                    | der a quick overall |  |  |  |  |
| 2                 | 2 It is not a complete statement of those requirements and should not be relied on as if it were. |                 |                    |                     |  |  |  |  |
| Handbo<br>referen |   |                 | Contents of record | Retention period    |  |  |  |  |
| BCOBS 6           | 2.3 R Cancellation: ex-   | Exercise of the | Date of exercise   | At least three      |  |  |  |  |

right to cancel

# **Schedule 2 Notification requirements**

### Sch 2

| Handbook<br>reference | Matter to be notified | Contents of noti-<br>fication  | Trigger event  | Time allowed                                  |
|-----------------------|-----------------------|--|----------------|---|
| BCOBS 7.7.2R(1)(c)    |                       | The website location(s) where information and statements published under BCOBS 7 are available | of information | No later than<br>the date of pub-<br>lication |

## **Schedule 3 Fees and other required payments**

#### Sch 3

There are no requirements for fees or other payments in BCOBS.

BCOBS Sch 3/2

### Schedule 4 Powers exercised

Sch 4.1 G [deleted]

Sch 4.2 G [deleted]

BCOBS Sch 4/2

### Schedule 5 Rights of action for damages

#### Sch 5

| SCII 5 |   |
|--------|---|
| 5.1    | The table below sets out the <i>rules</i> in <i>BCOBS</i> contravention of which by an <i>authorised person</i> may be actionable under Section 138D of the <i>Act</i> (Actions for damages) by a <i>person</i> who suffers loss as a result of the contravention.  |
| 5.2    | If a "Yes" appears in the column headed "For private person?", the <i>rule</i> may be actionable by a <i>private person</i> under Section 138D (or, in certain circumstances, his fiduciary or representative; see article 6(2) and (3)(c) of the Financial Services and Markets Act 2000 (Rights of Action) Regulations 2001 (SI 2001/2256)). A "Yes" in the column headed "Removed" indicates that the <i>FCA</i> has removed the right of action under Section 138D(3) of the Act. If so, a reference to the <i>rule</i> in which it is removed is also given. |
| 5.3    | The column headed "For other person?" indicates whether the <i>rule</i> may be actionable by a <i>person</i> other than a <i>private person</i> (or his fiduciary or representative) under article 6(2) and (3) of those Regulations. If so, an indication of the type of <i>person</i> by whom the <i>rule</i> may be actionable is given.   |

|  | Right of action under section 150 |          |                   |                  |  |  |
|--|-----------------------------------|----------|-------------------|------------------|--|--|
| Rule   | For private person?               | Removed? | For other person? | ,                |  |  |
| Any rule in BCOBS which prohibits an authorised person from seeking to make provision excluding or restricting any duty or liability | Yes                               | No       | Yes               | Any other person |  |  |
| All other rules in BCOBS   | Yes                               | No       | No                |                  |  |  |

BCOBS Sch 5/2

### Schedule 6 Rules that can be waived

#### Sch 6

