

16 Annex 48AR Value measures report form (REP019)

REP019-Value measures report

1	Reporting period covered by this report	Year ended 31/12/XXXX
2	Is this the first report or restatement?	
3	Reporting Firm	FRN Number
4	Please confirm that the reporting firm understands that the FCA produces and publishes guidance that contains the value measures data information that the firm submitted to the FCA	
5	Please confirm that the reporting firm has informed any other firm to whom the relevant value measures information data relate that the ECA publishes the guidance	

Product category	Add- on or stand- alone or all	Distribution arrangement	Number of policy sales to UK consumers	Total retail premiums (written)	Number of claims registered	Average number of policies in force	Claims frequency	Number of claims where all or part of the claim has been accepted and a pay-out has been made (and the claim is closed at the year- end)	Number of claims that have been rejected in the year	Claims acceptance rate	Total claims pay-out cost (for claims where all or part of the claim has been accepted and a pay-out has been made and the claim is closed at the year-end)	Average claims pay-out	The amount that the top 2% of claim payouts are above	Number of claim walkaways	claims complaints	Claims complaints as a % of claims
			Number	£	Number	Number	%	Number	Number	%	£	£	£	Number	Number	%
Alloy wheel insurance	Add- on	Names of five largest distribution arrangements														
Alloy wheel insurance	Stand- alone	Names of five largest distribution arrangements														
Dental cover	All	Names of five largest distribution arrangements														
Excess protection (for motor insurance)	Add- on	Names of five largest distribution arrangements														
Excess protection (for motor insurance)	Stand- alone	Names of five largest distribution arrangements														
Extended warranty - electrical goods	Add- on	Names of five largest distribution arrangements														

										1	1		1	
Extended	Stand-	Name of five												
warranty -	alone	largest												
electrical		distribution												
goods		arrangements												
Extended	Add-	Names of five												
warranty -	on	largest												
furniture	011	distribution												
Turriiture		distribution .												
		arrangements				1								
Extended	Stand-	Names of five												
warranty -	alone	largest												
furniture		distribution												
		arrangements												
Extended	Add-	Names of five												
warranty -	on	largest												
motor	0	distribution												
1110001														
F. A. a. d. d	Charad	arrangements												
Extended	Stand-	Names of five												
warranty -	alone	largest												
motor		distribution												
		arrangements												
Gadget	Add-	Names of five												
(including	on	largest												
mobile		distribution												
phone)		arrangements												
Gadget	Stand-	Names of five												
(including	alone	largest												
mobile	alone	distribution												
phone)	A 1 1	arrangements	 		1	+	-	 			1	1		
GAP	Add-	Names of five												
insurance	on	largest												
		distribution												
		arrangements												
GAP	Stand-	Names of five												
insurance	alone	largest												
		distribution												
		arrangements												
Healthcare	All	Names of five												
cash plan		largest												
		distribution												
		arrangements												
Home -	All	Names of five												
buildings	Δ"	largest												
only		distribution												
only														
Haman	A II	arrangements Names of five									+			
Home - contents	All													
		largest												
only		distribution												
		arrangements												
Home	All	Names of five												
(buildings		largest												
and		distribution												
contents		arrangements												
combined)	<u>L</u>		<u> </u>		<u> </u>	<u> </u>		<u></u>	 <u></u>		<u> </u>	<u> </u>		
Home	Add-	Names of five												
emergency	on	largest				1								
		distribution												
		arrangements												
Home	Stand-	Names of five			1	†					1	1		
emergency	alone	largest												
cinergency	alone	distribution												
		arrangomonto												
Talan Ele	A 17	arrangements			1	+	-	 				<u> </u>		
Identity	All	Names of five				1								
Theft		largest												
		distribution .												
		arrangements			1									
Legal	All	Names of five												
expenses -		largest												
home		distribution				1								
		arrangements				1								
Legal	All	Names of five												
expenses -		largest				1								
motor		distribution				1						1		
		arrangements				1								
Legal	All	Names of five				 								
expenses -	All	largest												
other		distribution												
ouiei		arrangements												
		arrangements	i l	I	1	1	1	1 1					1	

	i	Las			ı				1	1		1
Missed event/ticket	All	Names of five largest distribution										
Motor	All	arrangements Names of five largest distribution										
		arrangements										
Motor cycle	All	Names of five largest distribution										
Parts and	All	arrangements Names of five										
garage cover		largest distribution arrangements										
Payment protection	All	Names of five largest										
(credit		distribution										
card, store cards and		arrangements										
personal loans)												
Payment protection (mortgage)	All	Names of five largest distribution										
	0.11	arrangements										
Personal accident	Add- on	Names of five largest distribution										
Personal	Stand-	arrangements Names of five										
accident	alone	largest distribution arrangements										
Pet - accident	All	Names of five largest										
only		distribution arrangements										
Pet - covered for	All	Names of five largest										
life		distribution arrangements										
Pet -	All	Names of five										
Maximum benefit		largest distribution arrangements										
Pet - time limited	All	Names of five largest										
ea		distribution arrangements										
Ticket cancellation	All	Names of five largest										
insurance		distribution arrangements										
Travel - Annual	All	Names of five largest										
European		distribution arrangements										
Travel -	All	Names of five										
Annual Worldwide		largest distribution arrangements										
Travel - single trip	Add- on	Names of five largest										
onigic dip	011	distribution										
Travel -	Stand-	arrangements Names of five										
single trip	alone	largest distribution										
Tyre Cover	Add-	arrangements Names of five										
	on	largest distribution arrangements										
Tyre Cover	Stand-	Names of five										
	alone	largest		j		l					j	

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		distribution											
		arrangements											
Vehicle	Add-	Names of five											
breakdown	on	largest											
		distribution											
		arrangements											
Vehicle	Stand-	Names of five											
breakdown	alone	largest											
		distribution											
		arrangements											
Vehicle	Add-	Names of five											
cosmetic	on	largest											
insurance		distribution											
		arrangements											
Vehicle	Stand-	Names of five											
cosmetic	alone	largest											
insurance		distribution											
		arrangements											
Vehicle	Add-	Names of five											
misfuelling	on	largest											
insurance		distribution											
) / = l= ! = l =	Charad	arrangements											
Vehicle	Stand-	Names of five											
misfuelling	alone	largest distribution											
insurance													
Madding.	A II	arrangements											
Wedding	All	Names of five											
and party		largest											
insurance		distribution											
		arrangements											