VALUE MEASURES REPORTING AND MONITORING (AMENDMENT) INSTRUMENT 2021

Powers exercised

- A. The Financial Conduct Authority ("the FCA") makes this instrument in the exercise of the powers and related provisions in or under:
 - (1) the following sections of the Financial Services and Markets Act 2000 ("the Act"):
 - (a) section 137A (The FCA's general rules);
 - (b) section 137T (General supplementary powers);
 - (c) section 139A (Power of the FCA to give guidance); and
 - (2) the other powers and related provisions listed in Schedule 4 (Powers exercised) to the General Provisions of the Handbook.
- B. The rule-making powers listed above are specified for the purpose of section 138G (Rule-making instruments) of the Act.

Commencement

C. This instrument comes into force on 17 December 2021.

Amendments to the Handbook

D. The Supervision manual (SUP) is amended in accordance with the Annex to this instrument.

Citation

E. This instrument may be cited as the Value Measures Reporting and Monitoring (Amendment) Instrument 2021.

By order of the Board 16 December 2021

Annex

Amendments to the Supervision manual (SUP)

In this Annex, underlining indicates new text and striking through indicates deleted text.

16	Reporting requirements									
•••										
16.27	Gene	General insurance value measures reporting								
	Requ	irement to submit a value measures report								
•••										
16.27.9	R	<i>Firms</i> must comply with the following in relation to the table in <i>SUP</i> 16.27.8R:								
		(1)								
		(2) the exception to (1) is in relation to <i>policies</i> which include a legal expenses product element (after the event or before the event legal expenses, as described in <i>SUP</i> 16 Annex 48R), where the <i>insurer</i> of the legal expenses element must separately report the value measures data for the legal expenses element; and								
		(3)								

16 Annex Products covered by the reporting requirement in SUP 16.27.7R 48R

Product	Product definition
After the event legal expenses	contracts of insurance (or cover within a policy), taken out in relation to an event that has already occurred, to provide cover against the risks of loss to the persons insured attributable to their incurring legal expenses, including costs of litigation in relation to that event.
Alloy wheel insurance	

Before the event legal expenses	contracts of insurance (or cover within a policy), taken out in relation to a potential future event or events, to provide cover against the risks of loss to the persons insured attributable to their incurring legal expenses, including costs of litigation.
Legal expenses	contracts of insurance (or cover within a policy) against the risks of loss to the persons insured attributable to their incurring legal expenses including costs of litigation.

Value measures report form (REP019) **16 Annex 48AR**

REP019- Value measures report

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orting period covered by	
period)
Reporting	,
-	1

Is this the first report or restatement? 7

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Reporting Firm

Please confirm that the reporting firm understands that the FCA produces and publishes guidance that contains the value measures data information that the firm submitted to the FCA

4

2

Please confirm that the reporting firm has informed any other firm to whom the relevant value measures information data relate that the FCA publishes the guidance

Year ended 31/12/XXXX FRN Number

Claims complaints as a % of claims	%									
Number of claims complaints	Number									
Number of claim walkaways	Number									
The amount that the top 2% of claim pay-outs are above	£									
Average claims pay-out	3									
Total claims pay-out cost (for claims where all or part of the claim has been and a pay-out has and a and the claim is closed at the year- end)	€,000									
Claims acceptance rate	%									
Number of claims that have been rejected in the year	Number									
Number of claims where all or part of the claim has been accepted and a pay-out has been made claim is closed at the year-end)	Number									
Claims frequency	%									
Average number of policies in force	Number									
Number of claims registered	Number									
Total retail premiums (written)	€,000									
Number of policy sales to UK consumers	Number									
Distribution arrangement		Names of five largest distribution arrangements		Names of five largest distribution arrangements	Names of five largest distribution arrangements	Names of five largest distribution arrangements			Names of five largest distribution arrangements	Names of five largest distribution arrangements
Add- on or stand- alone or all		<u>All</u>	:	All	All	All		÷	Add- on	Stand- alone
Product category		After the event legal expenses	Alloy wheel insurance	Before the event legal expenses - home	Before the event legal expenses - motor	Before the event legal expenses - other	:	Identity Theft	Key cover	Key cover

4								
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	Names of five largest distribution arrangements	Names of five largest distribution arrangements	Names of five largest distribution arrangements			Names of five largest distrib arrangements	Names of five largest distribution arrangements	
	₹	₹	₹		ŧ	Add- on	Stand- alone	
	Legal expenses— home	Legal expenses— motor	Legal expenses— ether	ij	Vehicle misfuelling insurance	Vehicle pothole insurance	Vehicle pothole insurance	:

Amend the following as shown.

TP 1 Transitional provisions

...

TP 1.2

(1)	(2) Material to which the transitional provision applies	(3)	(4) Transitional provision	(5) Transitional provision: dates in force	(6) Handbook provision: coming into force
22						
23	<u>SUP</u> 16.27.12	<u>R</u>	whet meas on 28	n reporting data on legal nses, a firm can choose her the first value ures report to be provided 3 February 2022 uses the and format set out in:	From 17 December 2021 to 1 March 2022	1 July 2021
			(1)	SUP 16 Annex 48AR where after the event and before the event legal expenses insurance is reported as separate product categories; or		
			(2)	instrument FCA 2020/40, where both after the event and before the event legal expenses insurance is reported together under the same product category 'legal expenses', as defined in instrument FCA 2020/40.		

24	<u>SUP</u> 16.27.12	<u>G</u>	Instrument FCA 2020/40 defines 'legal expenses' as contracts of insurance (or cover within a policy) against the risks of loss to the persons insured attributable to their incurring legal expenses including costs of litigation.		
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