## Senior Management Arrangements, Systems and Contro

Chapter 9

Record-keeping



## 9.2 Credit institutions providing account information services or payment initiation services

- R 9.2.1 A credit institution must keep records of any account information services and payment initiation services it provides in the UK.
- 9.2.2 R [deleted]
- 9.2.3 R [deleted]
- 9.2.4 R The records required by ■ SYSC 9.2.1R must be sufficient to enable the credit institution to provide to the FCA, upon request, the following information:
  - (1) The number of different payment accounts that the credit institution has accessed for the purposes of providing account information services.
  - (2) The number of payment service users who have used the account information services provided by the credit institution.
  - (3) The number of different payment accounts that the credit institution has accessed for the purposes of providing payment initiation services.
  - (4) The number of payment transactions the credit institution has initiated when providing payment initiation services.
- 9.2.5 The records required by ■ SYSC 9.2.1R must be sufficient to enable the *credit* institution to provide the FCA with the information specified in ■ SYSC 9.2.4R for each calendar year in the previous five years, except that there is no requirement to record this information for any period prior to 13 January 2018.
- R (1) When keeping records in accordance with ■ SYSC 9.2.4R (1) and ■ (3), 9.2.6 credit institutions should count each individual payment account once, even where it has been accessed multiple times.

- (2) When keeping records in accordance with SYSC 9.2.4R (2), credit institutions should count each customer once (including where the customer has used the account information services multiple times).
- 9.2.7 Credit institutions providing account information services and payment initiation services are also required to notify the FCA in accordance with SUP 15.8.12R.

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