Prudential sourcebook for Mortgage and Home Finance Firms, and Insurance Intermediaries

Chapter 3

Professional indemnity insurance



3.2 **Professional indemnity insurance** requirements

- 3.2.1 A firm must take out and maintain professional indemnity insurance that is at least equal to the requirements of this section from:
 - (1) an insurance undertaking authorised to transact professional indemnity insurance in the UK; or
 - (2) a person of equivalent status in:
 - (i) a Zone A country; or
 - (ii) the Channel Islands, Gibraltar, Bermuda or the Isle of Man.

[Note: articles 10(4) and 10(5) of the IDD]

- 3.2.2 G The minimum limits of indemnity for a firm whose Part 4A permission covers both insurance distribution activity and home finance mediation activity is the higher of the *limits of indemnity* for these activities. If the *firm* opts for a single comparable guarantee to finance the claims which might arise as a result of both activities, the requirements for insurance distribution activity apply.
- G 3.2.3 A non-UK firm (such as a captive insurance company outside the UK) will be able to provide professional indemnity insurance only if it is authorised to do so in one of the specified countries or territories.. The purpose of this provision is to balance the level of protection required for the policyholder against a reasonable level of flexibility for the firm.

Terms to be incorporated in the insurance

- 3.2.4 The contract of professional indemnity insurance must incorporate terms which make provision for:
 - (1) cover in respect of claims for which a firm may be liable as a result of the conduct of itself, its *employees* and its *appointed representatives* (acting within the scope of their appointment);
 - (2) the minimum *limits of indemnity* per year set out in this section;
 - (3) an excess as set out in this section;
 - (4) appropriate cover in respect of legal defence costs;

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- (5) continuous cover in respect of claims arising from work carried out from the date on which the *firm* was given *Part 4A permission* for the *insurance distribution activity* or *home finance mediation activity* concerned; and
- (6) cover in respect of *Ombudsman* awards made against the *firm*.
- A firm is responsible for the conduct of all of its employees. The firm's employees include, but are not limited to, its partners, directors, individuals that are self-employed or operating under a contract hire agreement and any other individual that is employed in connection with its business.
- **3.2.6 G** A *firm* is responsible for the conduct of all of its *appointed representatives*.

Minimum limits of indemnity: insurance intermediary

3.2.7 If the firm is an insurance intermediary, then the minimum limits of indemnity per year

are:

- (1) for a single claim, €1,300,380; and
- (2) in aggregate, the higher of:
 - (a) €1,924,560; and
 - (b) an amount equivalent to 10% of annual income (this amount being subject to a maximum of £30 million).

[Note: articles 10(4) and 10(5) of the IDD]

- **3.2.7A** | **G** | [deleted]
- 3.2.8 If a *policy* is denominated in any currency other than euros, a *firm* must take reasonable steps to ensure that the *limits of indemnity* are, when the *policy* is effected and at *renewal*, at least equivalent to those required.

Minimum limits of indemnity: home finance intermediary that is not an MCD credit intermediary

- - (1) for a single claim, £100,000; or
 - (2) in aggregate, £500,000.

Minimum limits of indemnity: MCD credit intermediaries

3.2.9A

R If the firm is:

> (1) an MCD article 3(1)(b) credit intermediary who is not also an MCD article 3(1)(b) creditor carrying out direct sales only; or

- (2) a home finance intermediary that is:
 - (a) an MCD mortgage adviser; or
 - (b) an MCD mortgage arranger,

who is not also an MCD mortgage lender carrying out direct sales

then the minimum *limit of indemnity* is that specified in ■ MIPRU 3.2.9BR.

[Note: article 29(2) of the MCD]

3.2.9B

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The minimum monetary amount of the professional indemnity insurance or comparable guarantee is:

EUR 460 000 for each individual claim:

in aggregate EUR 750 000 per calendar year for all claims.

[Note: article 1 of the Commission Delegated Regulation (EU) No 1125/2014.]

Excess

3.2.10

In this chapter, "client assets" includes a document only if it has value, or is capable of having value, in itself (such as a bearer instrument).

3.2.11

For a firm which does not hold client money or other client assets, the excess must not be more than the higher of:

- (1) £2,500; and
- (2) 1.5% of annual income.

3.2.12

For a firm which holds client money or other client assets, the excess must not be more than the higher of:

- (1) £5,000; and
- (2) 3% of annual income.

Policies covering more than one firm

3.2.13

If a policy provides cover to more than one firm, then:

- (1) the limits of indemnity must be calculated on the combined annual income of all the firms named in the policy; and
- (2) each firm named in the policy must have the benefit of the relevant minimum limits of indemnity.

Additional capital

3.2.14 F

If a *firm* seeks to have an excess which is higher than the relevant limit, it must hold additional capital as calculated in accordance with the appropriate table below:

Table: Calculation of additional capital for firm not holding client money or other client assets (£000's)

Inco	me				Exces	s obt	ainec	l up t	o and	d incl	uding	:		
Mor than		2.5	5	10	15	20	25	30	40	50	75	100	150	200+
0	100	0	5	9	12	14	17	19	23	26	33	39	50	59
100	200	0	7	12	16	19	22	25	30	34	43	51	64	75
200	300	0	7	12	16	20	24	27	32	37	47	56	71	84
300	400	0	0	12	16	21	24	28	34	39	50	60	77	91
400	500	0	0	11	16	21	24	28	34	40	53	63	81	96
500	600	0	0	10	16	20	24	28	35	41	54	65	84	100
600	700	0	0	0	15	20	24	28	35	41	55	67	87	104
700	800	0	0	0	14	19	24	28	35	42	56	68	89	107
800	900	0	0	0	13	18	23	27	35	42	56	69	91	109
900	1,000	0	0	0	0	17	22	27	34	41	57	70	92	111
1,000	1,500	0	0	0	0	0	21	26	34	41	57	71	97	118
1,500	2,000	0	0	0	0	0	0	0	30	38	56	71	98	121
2,000	2,500	0	0	0	0	0	0	0	24	33	53	69	99	126
2,500	3000	0	0	0	0	0	0	0	0	28	50	68	101	130
3,000	3500	0	0	0	0	0	0	0	0	0	47	67	101	132
3,500	4000	0	0	0	0	0	0	0	0	0	43	65	101	133
4000	4500	0	0	0	0	0	0	0	0	0	39	62	101	134
4500	5000	0	0	0	0	0	0	0	0	0	0	58	99	134
5,000	6000	0	0	0	0	0	0	0	0	0	0	54	97	133
6000	7,000	0	0	0	0	0	0	0	0	0	0	0	91	131
7,000	8000	0	0	0	0	0	0	0	0	0	0	0	84	126
8000	9000	0	0	0	0	0	0	0	0	0	0	0	75	120
9,000	10,000		0	0	0	0	0	0	0	0	0	0	0	113
10,000	100,000	00	0	0	0	0	0	0	0	0	0	0	0	0
100,000	n/a	0	0	0	0	0	0	0	0	0	0	0	0	0

Table: Calculation of additional capital for firm holding client money or other client assets (£000's)

Income Excess obtained up to and including:													
More		5	10	15	20	25	30	40	50	75	100	150	200+
0	100	0	4	7	9	12	14	18	21	28	34	45	54
100	200	0	7	11	14	17	20	25	29	38	46	59	70
200	300	0	7	11	14	17	20	25	30	40	49	64	77
300	400	0	0	9	13	16	19	25	30	40	50	67	81
400	500	0	0	0	11	14	18	24	29	40	51	68	83

Incor	ne				Excess	obtai	ned u	p to a	and in	cludir	ng:		
500	600	0	0	0	8	12	15	22	28	40	51	69	85
600	700	0	0	0	0	9	13	20	26	39	50	69	86
700	800	0	0	0	0	6	10	17	24	38	49	69	87
800	900	0	0	0	0	0	7	15	22	36	48	69	87
900	1,000	0	0	0	0	0	0	12	19	34	47	68	87
1,000	1,500	0	0	0	0	0	0	0	16	32	45	67	86
1,500	2,000	0	0	0	0	0	0	0	0	18	34	59	81
2,000	2,500	0	0	0	0	0	0	0	0	0	19	48	71
2,500	3,000	0	0	0	0	0	0	0	0	0	6	37	64
3,000	3,500	0	0	0	0	0	0	0	0	0	0	26	55
3,500	4,000	0	0	0	0	0	0	0	0	0	0	14	45
4,000	4,500	0	0	0	0	0	0	0	0	0	0	1	33
4,500	5,000	0	0	0	0	0	0	0	0	0	0	0	21
5,000	6,000	0	0	0	0	0	0	0	0	0	0	0	8
6,000	7,000	0	0	0	0	0	0	0	0	0	0	0	0
7,000	8,000	0	0	0	0	0	0	0	0	0	0	0	0
8,000	9,000	0	0	0	0	0	0	0	0	0	0	0	0
9,000	10,000	0	0	0	0	0	0	0	0	0	0	0	0
10,000	100,000	0 (0	0	0	0	0	0	0	0	0	0	0
100,000) n/a	0	0	0	0	0	0	0	0	0	0	0	0

The rule on the items which are eligible to contribute to the capital resources of a firm applies (see \blacksquare MIPRU 4.4.2 R. 3.2.15 R