Chapter 6

Disclosure at the offer stage



6.5 Mortgages: information to be provided in the offer document or separately

## **Tariff of charges**

- 6.5.1 If a firm makes an offer to a customer with a view to entering into a regulated mortgage contract, it must provide the customer, along with the offer document, with a tariff of charges that could be incurred on the regulated mortgage contract.
- 6.5.2 R If the regulated mortgage contract has any linked borrowing or linked deposits, details of the charges on these linked facilities, for example charges payable on a linked current account, must be included in the firm's tariff of charges.
- 6.5.3 G A firm may include the tariff of charges as an integral part of the offer document, or provide it separately along with the offer document.

## Mortgage credit cards

- 6.5.4 R If a firm makes an offer to a customer with a view to entering into a regulated mortgage contract that includes a mortgage credit card, it must provide the customer with information explaining that the card will not give the customer the statutory rights associated with traditional credit cards.
- 6.5.5 G A *firm* may include the information described in ■ MCOB 6.5.4 R as an integral part of the offer document, or provide it separately along with the offer document.

## **Distance contracts with retail customers**

- 6.5.6 R If a firm makes an offer to a consumer with a view to entering into a regulated mortgage contract which is a distance contract, it must provide the consumer with the following information with the offer document:
  - (1) [deleted]
  - (2) any contractual clause on law applicable to the regulated mortgage contract or on competent court, or both;

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- (3) the language in which the contract is supplied and in which the *firm* will communicate during the course of the *regulated mortgage* contract; and
- (4) if not provided previously:
  - (a) all of the contractual terms and conditions of the *regulated* mortgage contract to which the offer document relates; and
  - (b) (i) an appropriate status disclosure statement (compliant with GEN 4) for the *mortgage lender*;
    - (ii) the mortgage lender's Firm Reference Number; and
    - (iii) confirmation that the *customer* can check the *Financial Services Register* on the *FCA*'s website www.fca.org.uk/firms/financial-services-register or by contacting the *FCA* on 0800 111 6768.