

# Chapter 1

## Application and purpose

**1.2 General application: who? what?**

- 1.2.1** **R** (1) This sourcebook applies to every *firm* that:
- (a) carries on a *home finance activity* (subject to the business loan and loans to *high net worth mortgage customers* application provisions); or
  - (b) *communicates or approves a financial promotion of qualifying credit, of a home purchase plan, of a home reversion plan or of a regulated sale and rent back agreement.*
- (2) Where a *firm* has outsourced activities to a *third party processor*, any *rule* in MCOB which requires the *third party processor*, when acting as such, to disclose its identity to a *customer* must be read as requiring disclosure of the identity of the *firm* (or *appointed representative*, as appropriate) which is taking responsibility for the acts and omissions of the *third party processor* when carrying on the outsourced activities.

**1.2.1A** **G** *Firms* which outsource *regulated activities* are reminded of the *guidance on outsourcing* in ■ SYSC 3.2.4 G and ■ SYSC 8.

**Firm types and the home finance activities**

- 1.2.2** **G** (1) This sourcebook applies to activities carried out in respect of *regulated mortgage contracts, equity release transactions, home purchase plans, and regulated sale and rent back agreements*. Together, these products are referred to as *home finance transactions*.
- (2) *Lifetime mortgages and home reversion plans* are together referred to as *equity release transactions*.
- (3) The application of most of this sourcebook is expressed by reference to four types of firm: lenders/providers, administrators, arrangers, and advisers. Arrangers and advisers are together referred to as intermediaries. This includes those firms that provide business loans to customers under a regulated mortgage contracts (see ■ MCOB 1.2.3 R to ■ MCOB 1.2.9 G). A single firm may fall into more than one of these types. *PERG 4* contains detailed *guidance on regulated mortgage activities* and *PERG 14* contains detailed *guidance on home purchase activities, reversion activities and regulated sale and rent back activities*.

**Business loans and loans to high net worth mortgage customers: application of MCOB**

**1.2.3** **R** In relation to a *regulated mortgage contract* for a business purpose

- (1) *MCOB* applies if the *customer* is not a *large business customer*; and
- (2) if *MCOB* applies, a *firm* must either:
  - (a) comply with *MCOB* in full (disregarding the tailored provisions for *regulated mortgage contracts* for a business purpose in the remainder of *MCOB*); or
  - (b) comply with *MCOB* in full, but taking account of all those tailored provisions, including ■ **MCOB 1.2.7 R**.

**1.2.3A** **R** In relation to a *regulated mortgage contract* with a *high net worth mortgage customer*, a *firm* must either:

- (1) comply with *MCOB* in full (disregarding the tailored provisions for *regulated mortgage contracts* with *high net worth mortgage customers* in the remainder of *MCOB*); or
- (2) subject to ■ **MCOB 1.2.9C R**, comply with *MCOB* in full, but taking account of all those tailored provisions, including ■ **MCOB 1.2.7 R**.

**1.2.3B** **R** Where any provision of *MCOB* is expressed to apply in respect of a *high net worth mortgage customer*, it applies in respect of joint borrowers (or potential borrowers) if one of them satisfies that definition in his own right.

**1.2.3C** **G** In relation to an *MCD regulated mortgage contract* with a *high net worth mortgage customer*, to comply in full with *MCOB*, a *firm* does not need to comply with those provisions in *MCOB* that are expressed not to apply to *MCD regulated mortgage contracts*.

**1.2.4** **G** The tailored provisions are those in the sections 'Business loans and loans to high net worth mortgage customers: tailored provisions' set out in each relevant chapter.

**1.2.4A** **G** Certain other provisions of *MCOB* apply in all cases in respect of *high net worth mortgage customers* or of transactions which are solely for a business purpose. The application of the tailored and other provisions for *high net worth mortgage customers* and transactions for a business purpose are summarised in the table at ■ **MCOB 1.2.4B G**.

**1.2.4B** **G** **Table of provisions applicable to business loans and high net worth mortgage customers: this table belongs to MCOB 1.2.4AG**

Provisions	Tailored provisions or applicable in all cases?	For business loans only, are the provisions applicable to all business loans, or only where the loan is solely for a business purpose?

Various of the provisions in MCOB 4.7A and MCOB 4.8A	Applicable in all cases	Applicable only where loan is solely for a business purpose
MCOB 4.9	Tailored	Applicable to all business loans
MCOB 5.7	Tailored	Applicable to all business loans
MCOB 6.7	Tailored	Applicable to all business loans
MCOB 7.7	Tailored	Applicable to all business loans
Various of the provisions in MCOB 11.6	Applicable in all cases	Applicable only where loan is solely for a business purpose
MCOB 12.6	Tailored	Applicable to all business loans
MCOB 13.7	Tailored	Applicable to all business loans

1.2.5

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- (1) In order for a loan to fall within the definition of a *regulated mortgage contract*, at least 40% of the total of the land to be given as security must be used as or in connection with a dwelling. Therefore, the variation in approach provided for in ■ MCOB 1.2.3 R(2) can only apply where the loan being used for a business purpose is secured against a property at least 40 per cent of which is used as a dwelling. It cannot apply to a loan secured on property that is used solely for a business purpose.
- (2) Whether a *regulated mortgage contract* is, or is solely, for a business purpose will be a matter of fact to be determined by a *firm* (in accordance with ■ MCOB 1.2.9D R where applicable) depending on the individual circumstances of each case. In the *FCA's* opinion, a *regulated mortgage contract* secured, for example, on the borrower's own home, but used to finance the purchase of a single buy-to-let property will not be for a business purpose.

1.2.6

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In determining whether a *customer* is a *large business customer* for the purposes of ■ MCOB 1.2.3 R(1), a *firm* will need to have regard to the figure given for the *customer's* annual turnover in the *customer's* annual report and accounts or business plan. In addition, a *firm* may rely on information provided by the *customer* about the annual turnover, unless, taking a common-sense view of this information, it has reason to doubt it.

**Business loans and loans to high net worth mortgage customers: additional requirements if tailored route is used**

1.2.7

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In relation to a *regulated mortgage contract* for a business purpose or with a *high net worth mortgage customer*, if a *firm* has opted for the tailored route, it must adopt the following modifications to the sourcebook:

- (1) substitute an alternative description of the facility provided under the *regulated mortgage contract* for 'mortgage' where that term is used in any disclosure;

		<p>(2) substitute the term 'illustration' for 'Key facts illustration' when opting to use the tailored business loans or loans to <i>high net worth mortgage customers</i> rules in ■ MCOB 4.9, ■ MCOB 5.7, ■ MCOB 6.7 or ■ MCOB 7.7; and</p> <p>(3) limit disclosure to facilities provided under the <i>regulated mortgage contract</i>.</p>
1.2.8	G	<p>(1) <i>Firms</i> are reminded of the requirement in MCOB 3A.2.1R that any communication should be fair, clear and not misleading when substituting an alternative for the term 'mortgage' in accordance with ■ MCOB 1.2.7 R(1).</p> <p>(2) Possible alternatives to the term 'mortgage' include, for example, 'secured overdraft', 'secured loan' or 'secured business credit'.</p>
1.2.9	G	<p>The disclosure <i>rules</i> in MCOB place particular emphasis on the description of borrowing. Where the <i>regulated mortgage contract</i> is for a business purpose or with a <i>high net worth mortgage customer</i> who is not a <i>consumer</i> under an <i>MCD regulated mortgage contract</i>, a <i>firm</i> should reflect this emphasis in any disclosure by first describing any borrowing before addressing the other facilities provided under the <i>regulated mortgage contract</i>.</p>
		<p><b>Home purchase plans</b></p>
1.2.9A	G	<p>For detail of the tailored provisions applying to <i>home purchase plans</i>, see the section on 'home purchase plans' set out in each relevant chapter.</p>
		<p><b>Provisions for professional customers</b></p>
1.2.9B	G	<p>Certain provisions of ■ MCOB 4.7A and ■ MCOB 4.8A apply in respect of <i>professional customers</i>. Where they apply, they provide greater flexibility for <i>firms</i>.</p>
		<p><b>Requirement for evidence before treating a loan as being solely for business purposes, or a customer as a high net worth mortgage customer or a professional customer</b></p>
1.2.9C	R	<p>A <i>firm</i> may not treat a <i>customer</i> as being a <i>high net worth mortgage customer</i> for the purposes of MCOB unless either:</p> <p>(1) it is aware, from evidence already in its possession as a result of a business relationship between it and the <i>customer</i>, that the <i>customer</i> satisfies the definition of <i>high net worth mortgage customer</i>; or</p> <p>(2) it has first obtained a written statement which:</p> <p>(a) confirms that the <i>customer</i> satisfies the definition of <i>high net worth mortgage customer</i>;</p> <p>(b) specifies the period for which it is valid, which includes the time when the <i>regulated mortgage contract</i> is entered into; and</p> <p>(c) is signed by a suitably qualified professional adviser of the <i>customer</i> who is not an <i>associate</i> of the <i>firm</i> or of the <i>customer</i>.</p>

- 1.2.9CA** G Where the *regulated mortgage contract* is a *legacy CCA mortgage contract*, the *firm* should not treat the *customer* as a *high net worth mortgage customer* for the purposes of *MCOB* unless it is aware from evidence in its possession that the *customer* satisfied the definition of *high net worth mortgage customer* at the time the contract was entered into.
- 1.2.9D** R A *firm* must not treat a loan as being solely for a business purpose for the purposes of *MCOB* unless it has reviewed a business plan provided by the *customer* which provides credible evidence that that is the case.
- 1.2.9E** R A *firm* must not treat a *customer* as being a *professional customer* for the purposes of *MCOB* unless it has credible evidence that the *customer* satisfies the definition.
- 1.2.9F** R A *firm* must keep the evidence in ■ MCOB 1.2.9CR (1) and ■ MCOB 1.2.9ER, the business plan in ■ MCOB 1.2.9DR and the written statement in ■ MCOB 1.2.9CR (2) for not less than three years from the date on which it was obtained or, if later, used to satisfy ■ MCOB 1.2.

**Authorised professional firms**

- 1.2.10** R *MCOB* does not apply to an *authorised professional firm* with respect to its *non-mainstream regulated activities* except for ■ MCOB 3A (Financial promotions and communications with customers).
- 1.2.11** G *Authorised professional firms* should be aware of the following:

  - (1) ■ PROF 5 (Non-mainstream regulated activities); and
  - (2) MCOB 3A.1.3R (Authorised professional firms) and the exception in article 55 of the *Financial Promotion Order* (Communications by members of the professions) which applies in relation to *financial promotion of qualifying credit* or of a *home reversion plan of authorised professional firms* under MCOB 3A.1.9R(2) (Exemptions).

**Pre-contractual arrangements by a home finance provider**

- 1.2.12** R In *MCOB* the activities of a *home finance provider* which would be *arranging* but for article 28A of the *Regulated Activities Order* (Arranging contracts or plans to which the arranger is a party), are to be treated as *arranging* and therefore also as *home finance activities*.
- 1.2.13** G The effect of article 28A of the *Regulated Activities Order* would normally mean that arrangements made by a party to a *home finance transaction* would not fall within the *home finance activity* of *arranging*. So in a direct sale, a *home finance provider* would not be carrying on the *regulated activity* of *arranging* but, where the transaction proceeds to completion, would instead be involved in a *regulated activity* comprising *entering into a home finance transaction*. However, the provisions in *MCOB* on *arranging home finance transactions* are applied to pre-contractual arrangements by a *home finance provider*.

**MCD application**

1.2.14

**G**

- (1) The provisions in the table in (2) apply only in relation to an *MCD regulated mortgage contract*.
- (2) This table belongs to (1).

Chapter	Provisions
MCOB 2A	Whole chapter
MCOB 3A	MCOB 3A.2.4R(2) and MCOB 3A.5
MCOB 3B	Whole chapter
MCOB 4	MCOB 4.4A.4R (1)(a) and (3), MCOB 4.4A.8R (1)(d) and MCOB 4.4A.8R (2)(e)
MCOB 4A	Whole chapter
MCOB 5A	Whole chapter
MCOB 6A	Whole chapter
MCOB 7A	Whole chapter
MCOB 7B	Whole chapter
MCOB 10A	Whole chapter
MCOB 11	MCOB 11.6.21A R and MCOB 11.6.21B G
MCOB 11A	Whole chapter

1.2.15

**G**

- (1) In the table in (2), the provisions in column (1) apply in relation to an *MCD regulated mortgage contract* instead of the provisions in column (2).
- (2) This table belongs to (1).

(1) MCD requirement	(2) Non-MCD requirement
MCOB 5A	MCOB 5
MCOB 6A	MCOB 6
MCOB 7B	MCOB 7.6.7R to 7.6.17
MCOB 10A	MCOB 10

1.2.16

**R**

- (1) For any *regulated mortgage contract* which is not an *MCD regulated mortgage contract*, a *firm* may elect to comply with any part of *MCOB* as if the contract was an *MCD regulated mortgage contract*.
- (2) Where the contract in (1) is an *MCD exempt lifetime mortgage* that is not a *retirement interest-only mortgage*, the *firm* must continue to provide an *illustration* in accordance with the relevant requirements in *MCOB*, rather than an *ESIS*.

1.2.17

**G**

The purpose of ■ MCOB 1.2.16 R is to allow a *firm* to apply provisions of *MCOB* which implement the *MCD* for an *MCD regulated mortgage contract* to *regulated mortgage contracts* that are not *MCD regulated mortgage contracts*, save in respect of *MCD exempt lifetime mortgages* (other than *retirement interest-only mortgages*) where the *firm* must continue to provide an *illustration* in accordance with the relevant requirements in *MCOB*, rather than an *ESIS*.



**1.2.18** **R** A firm that makes the election in **■ MCOB 1.2.16 R** to treat an *MCD exempt bridging loan* as if it were an *MCD regulated mortgage contract* must calculate the *APRC* for the *MCD exempt bridging loan* by applying the following additional assumptions:

- (1) the *total amount of credit* must be deemed to be drawn down in full and for the duration of the *MCD exempt bridging loan*; and
- (2) if the duration of the *MCD exempt bridging loan* is not known, the *APRC* must be calculated on the assumption that the duration of the *credit* is 12 months.

**Identifying MCD credit agreements**

**1.2.19** **G** (1) To meet the definition of an *MCD credit agreement* (including a *foreign currency loan*), a contract must come within the definition at the time it is entered into.

(2) The effect of (1) is that:

- (a) a contract which, at the time it is entered into, comes within the definition of an *MCD regulated mortgage contract* (and a *foreign currency loan* where applicable) remains an *MCD regulated mortgage contract* (and a *foreign currency loan* where applicable) throughout its remaining term, even if there are subsequent periods of time when some or all of the conditions set out in the definition are not satisfied; and
- (b) unless the contract is subsequently replaced with a new contract which meets the conditions in the definition, a contract which does not start out as an *MCD regulated mortgage contract* or a *foreign currency loan* cannot subsequently become one, even if the contract is subsequently amended so that it meets all the conditions set out in definition.

**Applicability of MCOB to regulated mortgage contracts which had previously been regulated credit agreements**

**1.2.20** **G** [deleted]

**1.2.21** **G** (1) By virtue of amendments to articles 60B, 60C and 61 of the *Regulated Activities Order* which came into force on 21 March 2016, certain *regulated credit agreements* became *regulated mortgage contracts* (but see the transitional provisions described in (3) below). The provisions of *MCOB* that apply to these *regulated mortgage contracts* include:

- (a) **■ MCOB 7** (Disclosure at start of contract and after sale);
- (b) **■ MCOB 12** (Charges); and
- (c) **■ MCOB 13** (Arrears, payment shortfalls and repossessions: regulated mortgage contracts and home purchase plans).

(2) Where a *regulated mortgage contract* is a *second charge regulated mortgage contract* which was entered into before 21 March 2016, *MCOB* applies to the contract from 21 March 2016.



- (3) Where a *regulated mortgage contract* is a *legacy CCA mortgage contract* secured by a *first charge legal mortgage*, MCOB applies to the contract from the earliest of:
  - (a) the date on which the *lender* first acts in compliance or purported compliance with *rules* in the *FCA Handbook* which apply to *regulated mortgage contracts* in respect of the contract;
  - (b) the date from which the *lender* notifies the borrower in writing that it will act in compliance with such *rules* in respect of the contract; and
  - (c) 21 March 2017.

**Application of MCOB where agreements are facilitated by a P2P platform**

1.2.22

**R**

- (1) A provision of MCOB that applies to a *mortgage lender*, a *home purchase plan provider*, a *home reversion provider* or a *SRB agreement provider* also applies to a *P2P platform operator* facilitating a *regulated mortgage contract*, *home purchase plan*, *home reversion plan* or *regulated sale and rent back agreement* where the lender, plan provider, reversion provider or agreement provider does not require permission to enter into the transaction. It applies subject to the provisions in ■ MCOB 15.
- (2) A provision of MCOB that applies to a *mortgage administrator* or a *home purchase administrator* also applies to a *P2P platform operator* administering a *regulated mortgage contract* or *home purchase plan* on behalf of a lender or plan provider who did not require permission to enter into the transaction. It applies subject to the provisions in ■ MCOB 15.
- (3) Subject to ■ MCOB 1.2.22R(5), ■ MCOB 1.2.22R(4) applies where:
  - (a) a *P2P platform operator* facilitates an arrangement under which a number of *persons* provide home finance to a single *customer*, either individually under separate contracts, or jointly and severally under a single contract;
  - (b) by virtue of ■ MCOB 1.2.22R(1), a provision of MCOB (as modified by ■ MCOB 15) applies to the *P2P platform operator*;
  - (c) the provision as modified requires the *P2P platform operator* to make a disclosure or notification in respect of the entirety of the arrangement; and
  - (d) the provision requires one or more of the *home finance providers* under the arrangement to make the same disclosure or notification in respect of their individual contract, or their share of the joint and several contract.
- (4) The *home finance provider* is not required to comply with the provision referred to in ■ MCOB 1.2.22R(3)(d).
- (5) ■ MCOB 1.2.22R(4) does not apply where the provision in question is one which applied immediately before *IP completion day* and a failure to secure compliance with the provision would have been incompatible with *EU law* at that time.

1.2.23 **G**

(1) The purpose of ■ MCOB 1.2.22R(3) to ■ 1.2.22R(5) is to avoid imposing overlapping requirements on the *P2P platform operator* facilitating a home financing arrangement and any *firms* who may participate in that arrangement as finance providers, to the extent that was compatible with *EU* law immediately before *IP completion day*, in particular the *MCD* and the *Distance Marketing Directive*. The table below provides non-exhaustive guidance on *MCOB* provisions with which a *firm* may need to comply, notwithstanding ■ MCOB 1.2.22R(3) and ■ MCOB 1.2.22R(4).

(2) This table belongs to (1).

MCOB provisions	Description
MCOB 5A.4.1R	Provision of a European Standardised Information Sheet (ESIS): timing
MCOB 6.5.6R	Distance contracts with retail customers
MCOB 6.8.5R	Distance contracts with retail customers
MCOB 7.6.1R	Notification of payment changes and other material changes to terms and conditions
MCOB 7.6.7R	Further advances
MCOB 7.6.17R	
MCOB 7.6.18R	Rate switches
MCOB 7.6.22R	Addition or removal of a party to the contract
MCOB 7.6.28R	Changes to the amount of each payment due

1.2.24 **R**

In this section and in ■ MCOB 15:

(1) a reference to a *P2P platform operator* facilitating a *regulated mortgage contract*, *home purchase plan*, *home reversion plan* or *regulated sale and rent back agreement* is a reference to the platform facilitating *persons* becoming the lender and borrower, *home purchase provider* and *home purchaser*, *reversion provider* and *reversion occupier*, or agreement provider and agreement seller under an agreement which comprises that transaction; and

(2) a reference to a *regulated mortgage contract* that is facilitated by a *P2P platform operator* excludes a *CBTL credit agreement*.

1.2.25 **G**

■ MCOB 15 contains *rules* and *guidance* that apply in relation to *regulated mortgage contracts* and other *home finance transactions* facilitated by *P2P platform operators*. It includes *rules* that disapply other parts of *MCOB* that would otherwise apply by virtue of ■ MCOB 1.2.22R(1) or ■ 1.2.22R(2), and *rules* that apply or modify the application of certain other *MCOB* provisions in such circumstances. ■ MCOB 15 also includes *guidance* that will be relevant to such a *P2P platform operator* whether or not a lender or provider falls within the definition of a *mortgage lender*, *home purchase provider*, *reversion provider* or *SRB agreement provider*.