

Chapter 6

Information about the firm and its services



6.3 Fee disclosure

Application

6.3.1 **R** This section applies to a *firm* that imposes a *fee* in connection with a *funeral plan* or its *regulated funeral plan activity*.

Fee disclosure

6.3.2 **R** (1) Where a *fee* is payable, the *firm* must inform its *customer* of the amount of the *fee*.

(2) The information in (1) must be given before the *customer* incurs liability to pay the *fee*, or before entering into the *funeral plan contract*, whichever is earlier.

6.3.3 **R** The *fee* disclosure requirement extends to all such *fees* that may be charged in connection with a *funeral plan* or the *firm's regulated funeral plan activity*.