

## Chapter 12

# Handling of payments by intermediaries

## 12.3 Obligations on providers

### 12.3.1

**R**

A *funeral plan provider* must ensure that its arrangements for another *firm* or an *appointed representative* to distribute *funeral plan contracts*:

- (1) prohibit that *person* from accepting payments payable to a *funeral plan provider*; or
- (2) prohibit such payments other than by cheque or in cash and:
  - (a) are compatible with the requirements of ■ FPCOB 12.2.1R; and
  - (b) (for arrangements with a *firm*) make clear whether or not the *firm* is permitted to appoint *appointed representatives* to act as agent for the *funeral plan provider* in receiving contractual payment in cash.