

**FEEs (ALTERNATIVE DISPUTE RESOLUTION COMPETENT AUTHORITY)
(FINANCIAL OMBUDSMAN SERVICE) INSTRUMENT 2015**

Chapter 12

FOS ADR levy

12.4 Relieving provisions

Reductions, remission or repayment of levy

- 12.4.1** **G** The *FCA* may reduce or remit all or part of the *FOS ADR levy* applicable to *FOS Ltd* if it appears to the *FCA* that in the exceptional circumstances of a particular case paying all or part of it would be inequitable.
- 12.4.2** **G** The *FCA* may refund all or part of the *FOS ADR levy* applicable to *FOS Ltd* if it appears to the *FCA* that in the exceptional circumstances of a particular case retaining all or part of the *FOS ADR levy* applicable to *FOS Ltd* would be inequitable.