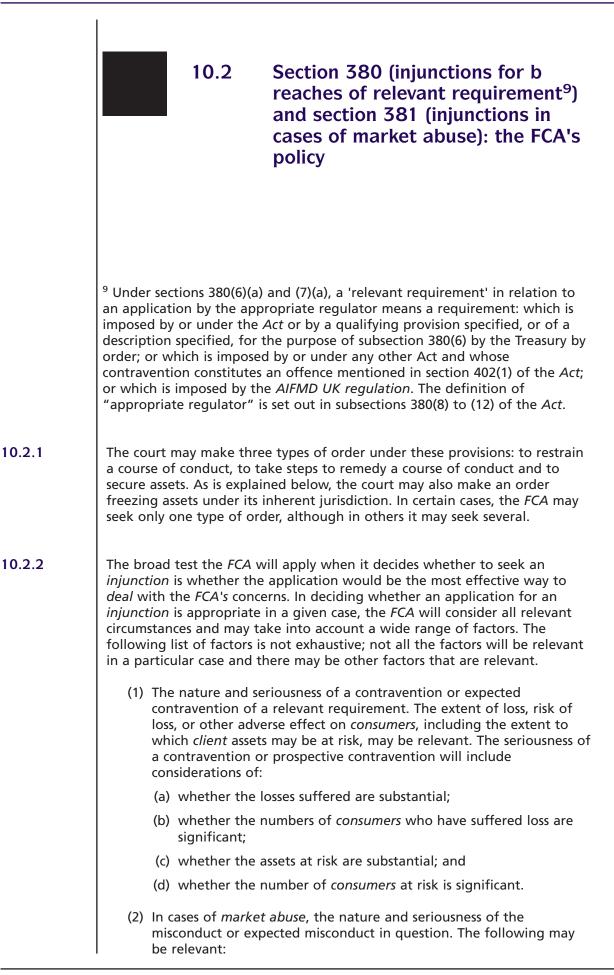
**Enforcement Guide** 

## Chapter 10 Injunctions

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	10.1 Introduction
10.1.1	[deleted]
10.1.2	The orders the court may make following an application by the FCA und the powers referred to in this chapter are generally known in England a Wales as <i>injunctions</i> , and in Scotland as <i>interdicts</i> . In the chapter, the we ' <i>injunction</i> ' and the word 'order' also mean ' <i>interdict</i> '. The FCA's effective use of these powers will help it work towards its <i>operational objectives</i> , particular, those of securing an appropriate degree of protection for <i>consumers</i> , protecting and enhancing the integrity of the UK financial s and promoting effective competition in the interests of <i>consumers</i> in the markets.
10.1.3	Decisions about whether to apply to the civil courts for injunctions under <i>Act</i> will be made the executive director of Enforcement or, in his or her absence, the acting executive director of Enforcement.

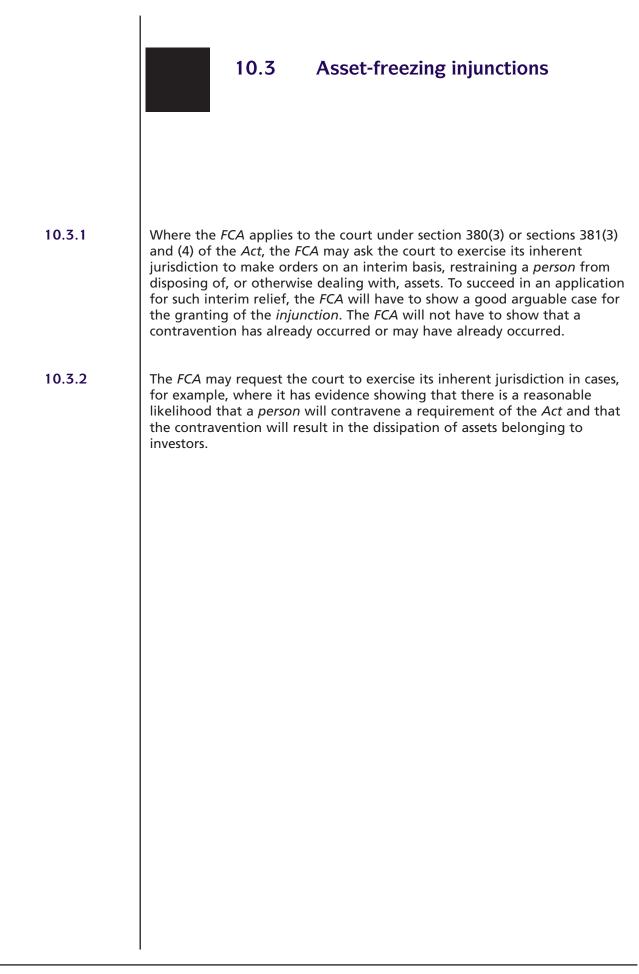


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- (a) the impact or potential impact on the *financial system* of the conduct in question. This would include the extent to which it has resulted in distortion or disruption of the markets, or would be likely to do so if it was allowed to take place or to continue;
- (b) the extent and nature of any losses or other costs imposed, or likely to be imposed, on other users of the *financial system*, as a result of the misconduct.
- (3) Whether the conduct in question has stopped or is likely to stop and whether steps have been taken or will be taken by the *person* concerned to ensure that the interests of *consumers* are adequately protected. For example, an application for an *injunction* may be appropriate where the *FCA* has grounds for believing that a contravention of a relevant requirement, *market abuse* or both may continue or be repeated. It is likely to have grounds to believe this where, for example, the *Takeover Panel* has requested that a *person* stop a particular course of conduct and that *person* has not done so.
- (4) Whether there are steps a *person* could take to remedy a contravention of a relevant requirement or market abuse. The steps the FCA may require a person to take will vary according to the circumstances but may include the withdrawal of a misleading financial promotion or publishing a correction, writing to clients or investors to notify them of FCA action, providing financial redress and repatriating funds from an overseas jurisdiction. An application by the FCA to the court under section 380(2) or 381(2) for an order requiring a person to take such steps may not be appropriate if, for example, that person has already taken or proposes to take appropriate remedial steps at his own initiative or under a ruling imposed by another regulatory authority (such as the Takeover Panel or a recognised investment exchange). If another authority has identified the relevant steps and the person concerned has failed to take them, the FCA will take this into account and (subject to all other relevant factors and circumstances) may consider it is appropriate to apply for an injunction. In those cases the FCA may consult with the relevant regulatory authority before applying for an injunction.
- (5) Whether there is a danger of assets being dissipated. The main purpose of an application under section 380(3), sections 381(3) and (4) or pursuant to the court's inherent jurisdiction, is likely to be to safeguard funds containing *client* assets (e.g. *client* accounts) and/or funds and other assets from which restitution may be made. The FCA may seek an *injunction* to secure assets while a suspected contravention is being investigated or where it has information suggesting that a contravention is about to take place.
- (6) The costs the FCA would incur in applying for and enforcing an *injunction* and the benefits that would result. There may be other cases which require the FCA's attention and take a higher priority, due to the nature and seriousness of the breaches concerned. There may, therefore, be occasions on which the FCA considers that time and resources should not be diverted from other cases in order to make an application for an *injunction*. These factors reflect the FCA's duty under the Act to have regard to the need to use its resources in the most efficient and economic way.

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- (7) The disciplinary record and general compliance history of the *person* who is the subject of the possible application. This includes whether the *FCA* (or a *previous regulator*) has taken any previous disciplinary, remedial or protective action against the *person*. It may also be relevant, for example, whether the *person* has previously given any undertakings to the *FCA* (or any *previous regulator*) not to do a particular act or engage in particular behaviour and is in breach of those undertakings.
- (8) Whether the conduct in question can be adequately addressed by other disciplinary powers, for example *public censure* or financial penalties.
- (9) The extent to which another regulatory authority can adequately address the matter. Certain circumstances may give rise not only to possible enforcement action by the *FCA*, but also to action by other regulatory authorities. The *FCA* will examine the circumstances of each case, and consider whether it is appropriate for the *FCA* to take action to address the relevant concern. In most cases the *FCA* will consult with other regulatory authorities before making an application for an order.
- (10) Whether there is information to suggest that the *person* who is the subject of the possible application is involved in *financial crime*.
- (11) In any case where the FCA is of the opinion that any potential exercise of its powers under section 381 may affect the timetable or the outcome of a *takeover bid*, the FCA will consult the *Takeover Panel* before taking any steps to exercise these powers and will give due weight to its views.



	10.4 Other relevant powers
10.4.1	The FCA has a range of powers it can use to take remedial, protective and disciplinary action against a <i>person</i> who has contravened a relevant requirement or engaged in <i>market abuse</i> , as well as its powers to seek injunctions under sections 380 and 381 of the Act and under the courts' inherent jurisdiction. Where appropriate, the FCA may exercise these other powers before, at the same time as, or after it applies for an <i>injunction</i> against a <i>person</i> .
10.4.2	When, in relation to <i>firms</i> , the <i>FCA</i> applies the broad test outlined in paragraph $\blacksquare$ 10.2.2, it will consider the relative effectiveness of the other powers available to it, compared with injunctive relief. For example, where the <i>FCA</i> has concerns about whether a <i>firm</i> will comply with restrictions that the <i>FCA</i> could impose by exercising its <i>own-initiative powers</i> , it may decide it would be more appropriate to seek an <i>injunction</i> . This is because breaching any requirement imposed by the court could be punishable for contempt. Alternatively, where, for example, the <i>FCA</i> has already imposed requirements on a <i>firm</i> by exercising its <i>own-initiative powers</i> and these requirements have not been met, the <i>FCA</i> may seek an <i>injunction</i> to enforce those requirements.
10.4.3	The FCA's own-initiative powers do not apply to unauthorised persons. This means that an application for an <i>injunction</i> is the only power by which the FCA may seek directly to prevent <i>unauthorised persons</i> from actual or threatened breaches or <i>market abuse</i> . The FCA will decide whether an application against an <i>unauthorised person</i> is appropriate, in accordance with the approach discussed in paragraph $\blacksquare$ 10.2.2. The FCA may also seek an <i>injunction</i> to secure assets where it intends to use its insolvency powers against an <i>unauthorised person</i> .
10.4.4	In certain cases, conduct that may be the subject of an <i>injunction</i> application will also be an offence which the FCA has power to prosecute under the Act. In those cases, the FCA will consider whether it is appropriate to prosecute the offence in question, as well as applying for injunctions under section 380, section 381, or both.
10.4.5	Where the FCA exercises its powers under section 380, section 381 and/or invokes the court's inherent jurisdiction to obtain an order restraining the disposal of assets, it may also apply to the court for a restitution order for the distribution of those assets.

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	10.6 Applications for injunctions under regulation 12 of the Unfair Terms Regulations or Schedule 3 to the CRA : the FCA 's policy
10.6.1	The Unfair Terms Regulations still apply to contracts entered into before 1 October 2015. Please read the pre-1 October 2015 version of this guide for the FCA's approach and policy relating to its powers under the Unfair Terms Regulations.
10.6.2	For a consumer contract term, if the FCA decides, after notifying the Competition and Markets Authority (the CMA), to the extent required by Schedule 3 to the CRA, to address issues using its powers under Schedule 3, if the contract term is within the CRA's scope, it will, unless the case is urgent, generally first write to a <i>person</i> using or proposing or recommending the use of that term.
10.6.3	When writing, the FCA will express its concerns about whether the term is or would be unfair within the meaning of sections 62 to 64 of the CRA, or non-transparent within the meaning of section 68 of the CRA, or purports or would purport to exclude or restrict any liability described in the sections of the CRA specified in paragraph 3(2) of Schedule 3 and will invite the person's comments on those concerns.
10.6.4	If the FCA, having considered those comments, remains of the view that the term is or would be unfair or non-transparent or purports, or would purport, to be exclusionary or restrictive, as described above, it will normally ask the person to undertake to stop using, relying on or recommending it or proposing its use. It should be noted that, under paragraphs 2(3), 6(3) and 7(1) of Schedule 3 to the CRA, such an undertaking must be notified by the FCA to the CMA and any relevant complainant and then the CMA is under a duty to publish it.
10.6.5	In relation to a notice to <i>consumers</i> within the <i>CRA</i> 's scope, the <i>FCA</i> will generally, after notifying the CMA, request such an undertaking from the relevant <i>person</i> , if the notice causes the <i>FCA</i> relevant concerns, without first seeking comments. Although the <i>FCA</i> will, unless the case is an urgent one and time does not permit, then have regard to any representations responsive to that request.

- 10.6.6 If, whether in relation to such a notice or such a term, the *person* either declines to give such an undertaking, or gives such an undertaking and fails to follow it, the *FCA* will consider the need to apply to court for an *injunction* under Schedule 3 to the *CRA*. The *FCA* will, again, notify the CMA appropriately at this stage, as required by Schedule 3.
- 10.6.7 In determining whether to seek an *injunction* under Schedule 3 to the *CRA* against a *person*, after or, in an urgent case, instead of requesting such an undertaking, the *FCA* will consider the full circumstances of each case. A number of factors may be relevant for this purpose. The following list is not exhaustive; not all of the factors may be relevant in a particular case, and there may be other factors that are relevant such as:
  - (1) whether the FCA is satisfied that the contract term or notice in question may properly be regarded, if it is used, as unfair, non-transparent and/or purportedly exclusionary and/or restrictive within the meaning of the CRA;
  - (2) the extent and nature of the detriment to *consumers* resulting from the term or notice, or the potential detriment which could result from the term or notice;
  - (3) whether the *person* has, if asked to do so, fully cooperated with the *FCA* in resolving the *FCA*'s concerns about the particular contract term or notice;
  - (4) the likelihood of success of an application for an *injunction*;
  - (5) the costs the FCA would incur in applying for and enforcing an *injunction* and the benefits that would result from that action; the FCA is more likely to be satisfied that an application is appropriate where an *injunction* would not only prevent the use of the particular contract term or notice, but would also be likely, as paragraph 5(3)(b) of Schedule 3 to the CRA envisages, to prevent the use of similar terms or notices, or terms or notices having a similar effect.
- **10.6.8** In an urgent case, the *FCA* may seek a temporary *injunction*, to prevent the continued or potential use of the term or notice until it can be fully considered by the court. An urgent case is one in which the *FCA* considers that the actual or potential detriment is so serious that urgent action is necessary. In deciding whether to apply for a temporary *injunction*, the *FCA* may take into account a number of factors, including one or more of the factors set out in paragraph  $\blacksquare$  10.6.7. In such an urgent case, the *FCA* may seek a temporary *injunction* without first consulting with the *person* or *persons* using or proposing to use, or recommending the use of, the relevant term or notice.
- 10.6.9 In deciding whether to grant an a final *injunction* under Schedule 3 to the *CRA*, the court will decide whether the term or notice in question is unfair, purportedly restrictive or exclusionary or non-transparent within the meaning of the *CRA*. The court may grant an *injunction* on such terms as it sees fit. For example, it may require the *person* to stop including a term in contracts with *consumers* or issuing, publishing, communicating or announcing a notice to *consumers* from the date of the *injunction* and to stop relying on the term in such contracts which have been concluded or on

the notice to the extent that it has already been issued, published, communicated or announced. If the *person* fails to comply with the *injunction*, the *person* will be in contempt of court.

- **10.6.10** The CRA provides that a term or notice that is unfair or a term that excludes or restricts liability in any of the ways specified in the CRA is not binding on the consumer. This is the case irrespective of whether there has been a decision of a court to that effect. To The CRA also provides that, to the extent that it is practicable, the rest of the contract continues in effect.
- **10.6.11** When the *FCA* considers that a case requires enforcement action under the *CRA*, it will take the enforcement action itself, after appropriately notifying the CMA, if the *person* against whom such action will be taken is a *firm* or an *appointed representative*.
- **10.6.12** Where that *person* is not a *firm* or an appointed *representative*, the *FCA* will liaise with the CMA or (as appropriate) another *CRA* regulator.

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