

## Chapter 4

# British Steel Consumer Redress Scheme



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## Redress determination: confirmation of consumer opt-out

[*Editor's note:* The letter(s) can be found at this address: [https://www.handbook.fca.org.uk/form/conred/CONRED\\_4 ANNEX 3\\_28022023.docx](https://www.handbook.fca.org.uk/form/conred/CONRED_4 ANNEX 3_28022023.docx).]