Consumer Redress Schemes sourcebook

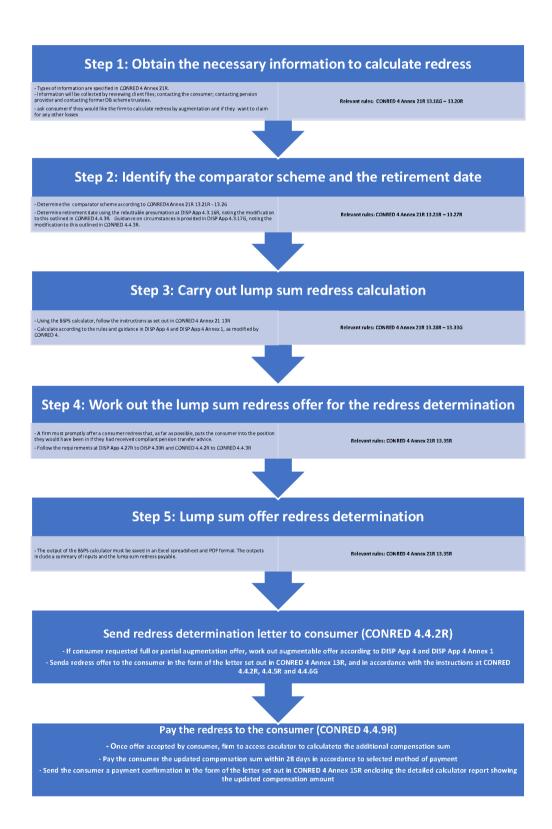
Chapter 4

British Steel Consumer Redress Scheme

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BSPS Calculator steps in diagrammatic form

This Annex belongs to CONRED 4 Annex 21 13.8G The diagram illustrates the steps to take to calculate redress and to complete a *redress determination* using the BSPS calculator.



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