Conduct of Business Sourcebook

Chapter 9

Suitability (including basic advice) (other than MiFID and insurance-based investment products)

Basic advice initial disclosure information

This Annex belongs to COBS 9.6.5R (1)

Information that comprises the following:	
1.	the name and address (head office or principal place of business if more appropriate) of the <i>firm</i> ;
2.	[deleted]
3.	a statement that the service being offered is <i>basic advice</i> on a limited range of <i>stake-holder products</i> by asking questions about income, savings and other circumstances but without carrying out a full assessment of the <i>retail client</i> 's needs and without offering advice on whether a non-stakeholder product may be more suitable;
4.	a statement, in accordance with GEN 4 that the <i>firm</i> is regulated by the <i>FCA</i> (or if an <i>appointed representative</i> , a statement of whom it is an <i>appointed representative</i> and that that <i>firm</i> is regulated by the <i>FCA</i>) to give basic advice, together with the registration number of the firm and the fact that the <i>firm</i> 's status can be checked with the <i>FCA</i> on 0800 111 6768 or on the <i>FCA</i> website at http://www.fca.org.uk;
5.	a statement disclosing any product provider loans (where such credit exceeds 10% of share and loan capital) and direct or indirect ownership (where that ownership exceeds 10% of share capital or voting power) either by, or of, a single <i>product provider</i> or <i>operator</i> ; (See also notes 32-35 in COBS 6 Annex 1 and notes 45-50 of COBS 6 Annex 2)
6.	a description of the arrangements concerning complaints and the circumstances in which the <i>retail client</i> can refer the matter to the <i>Financial Ombudsman Service</i> ; (See also notes 36-37 in COBS 6 Annex 1 and notes 51-54 of COBS 6 Annex 2)
7.	a description of the circumstances and the extent to which the <i>firm</i> is covered by the <i>compensation scheme</i> and the <i>retail client</i> will be entitled to compensation from the <i>compensation scheme</i> ; (See also notes 38-39 of COBS 6 Annex 1 and notes 55-58 of COBS 6 Annex 2)
8.	any relevant disclosure required by the <i>rules</i> on describing the breadth of advice (COBS 6.2B.33R).
[Note: in respect of 7, article 10 of the Investors compensation directive]	

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