Conduct of Business Sourcebook

Chapter 16

Reporting information to clients (non-MiFID provisions)



16.4 Statements of client designated investments or client money

16.4.1 R

- (1) A firm that holds client designated investments or client money for a client must send that client at least once a year a statement in a durable medium of those designated investments or that client money unless:
 - (a) such a statement has been provided in a periodic statement; or
 - (b) the firm:
 - (i) provides the *client* with access to an online system, which qualifies as a durable medium, where up-to-date statements of a client's designated investments or client money can be easily accessed by the client; and
 - (ii) the firm has evidence that the client has accessed an up-todate statement at least once during the previous guarter.
- (2) A credit institution need not send a statement in respect of deposits held by it.
- (3) This rule does not apply in relation to a firm holding client designated investments or client money under a personal pension scheme or a stakeholder pension scheme.
- (4) A CTF account provider holding client designated investments or client money under a CTF must provide a statement but need not do so more frequently than required by Regulation 10 of the CTF Regulations.

16.4.2 R

A firm must include the following information in a statement of client assets referred to under this section:

- (1) details of all the designated investments or client money held by the firm for the client at the end of the period covered by the statement;
- (2) the extent to which any client designated investments or client money have been the subject of securities financing transactions; and
- (3) the extent of any benefit that has accrued to the *client* by virtue of participation in any securities financing transactions, and the basis on which that benefit has accrued.

16.4.3

In cases where the portfolio of a *client* includes the proceeds of one or more unsettled transactions, the information in a statement provided under this

section may be based either on the trade date or the settlement date, provided that the same basis is applied consistently to all such information in the statement.

- A firm which holds designated investments or client money and is managing investments for a client may include the statement under this section in the periodic statement it provides to that client.
- In reporting to a *client* in accordance with this section, a *firm* should consider whether to provide details of any assets loaned or charged including:
 - (1) which *investments* (if any) were at the end of the relevant period loaned to any third party and which *investments* (if any) were at that date charged to secure borrowings made on behalf of the portfolio; and
 - (2) the aggregate of any interest payments made and income received during the period in respect of loans or borrowings made during that period
- Firms subject to either or both the custody chapter and the client money chapter are reminded of the reporting obligations to clients in CASS 9.2 (Prime broker's daily report to clients) and CASS 9.5 (Reporting to clients on request).