Claims Management: Conduct of Business Sourcebook

Chapter 7

Prudential requirements and professional indemnity insurance

		7.4 Professional indemnity insurance: personal injury claims management
7.4.1	R	Application This section applies only to <i>firms</i> who carry on <i>advice, investigation or</i> <i>representation in relation to a personal injury claim.</i>
7.4.2	R	Requirement to hold A <i>firm</i> must take out and maintain at all times a <i>professional indemnity</i> <i>insurance contract</i> that provides for a level of cover at least equal to the requirements in this section from an <i>insurer</i> which is authorised to enter into <i>professional indemnity insurance contracts</i> in:
		(1) a Zone A country; or(2) the Channel Islands, Gibraltar, Bermuda or the Isle of Man.
7.4.3	R	 The professional indemnity insurance contract must make provision for cover in respect of any claim for loss or damage, for which the <i>firm</i> may be liable as a result of a negligent act, error or omission by: (1) the <i>firm</i>; or (2) any person acting on behalf of the <i>firm</i> including <i>employees</i>, or its other agents.
7.4.4	R	The minimum limit of indemnity per year in the <i>professional indemnity</i> <i>insurance contract</i> must be no lower than: (1) £250,000 for a single claim against the <i>firm</i> ; (2) £500,000 in the aggregate.
7.4.5	R	 Where the professional indemnity insurance contract includes an excess, the excess must not be greater than £10,000 per claim. The professional indemnity insurance contract must contain cover in respect of legal defence costs. The professional indemnity insurance contract must provide for continuous cover for all claims:

- (a) first made against the *firm* during the period of insurance; or
- (b) made against the *firm* during or after the period of insurance and arising from claims first notified to the insurer during the period of insurance.